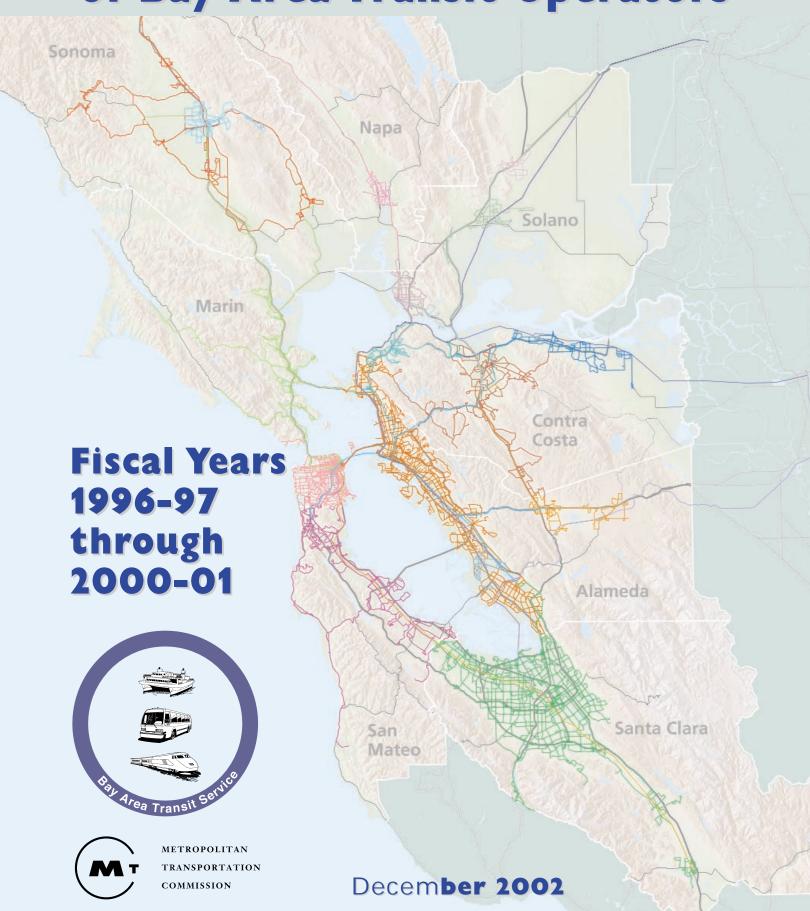
STATISTICAL SUMMARY of Bay Area Transit Operators





METROPOLITAN
TRANSPORTATION
COMMISSION

Statistical Summary of Bay Area Transit Operators

Fiscal Years 1996-97 through 2000-01

Prepared by Metropolitan Transportation Commission Programming & Allocations Section

December 2002

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for more information visit www.mtc.ca.gov

INTRODUCTION

The Statistical Summary of Bay Area Transit Operators is produced annually by the Metropolitan Transportation Commission (MTC) and includes a summary of financial and operating information for the 18 largest public transit agencies in the nine-county San Francisco Bay Area.

This publication is designed to allow quick access to in-depth information about the major transit operators, and thus includes the information most often requested by a target audience including transit operators, agencies, consultants, academic and industry researchers, elected officials, and professionals at all levels of government.

Data provided in the *Statistical Summary of Bay Area Transit Operators* are audited figures from past fiscal years taken directly from the MTC Regional Reporting System, from the Federal Transit Administration National Transit Database Reports, or through correspondence with the transit agencies. This document is also available on MTC's website at: *www.mtc.ca.gov*.

For the definitions of terms that are commonly used in the text of this document, please refer to the *Definitions* section beginning on page 74.

FORMAT

Design and Layout

The 2002 Statistical Summary of Bay Area Transit Operators has some new features to accompany the general overview of each operator's system characteristics and finances. These features have been added in order to provide greater context to each of the region's transit properties' varied operations. Geographical Information System-generated agency-specific maps provide a visual context for operating areas. Each map details the scope of the service areas with emphasis on express, local and rail lines. Average frequency of scheduled service ("headways") for commute, midday, evening, and early morning hours have also been included in a table at the bottom right hand corner of each map.

Operator Profile

The operator profile is a one-page basic introduction to the agency, including the organization type, operational information, inter-operator coordination, fare and patronage structure, and operating revenue sources. The format of the individual profiles are similar to previous editions except patronage data has been combined with the Fare Structure table and pie charts have been added to show operating revenue sources.

Financial and Operating Data

The tables following each transit profile contain operator-specific financial and operating data for fiscal years 1996-97 through 2000-01, for each transit mode operated (including paratransit). All data has been audited and reported by individual operators. Early editions of the *Statistical Summary of Bay Area Transit Operators* also included estimated financial and operating figures for the current fiscal year and projections for the following year. However, these figures were estimates only, and often differed significantly from the audited data later released. For this reason, in 1996 the focus was narrowed to include only audited data.

Performance Measures

Performance measures are often used by transit agencies for monitoring progress toward policy goals and objectives. With historical data, performance measures can be used to identify trends over time, as well as for forecasting future performance. The following table lists the performance measures presented for each operator, the performance concept each is intended to capture, and the formula for calculating each measure (in terms of the variables used in this document). Cost effectiveness calculations are presented both in current dollars and in constant FY 1996-97 dollars, using a Bay Area-specific Consumer Price Index to account for inflation.

PERFORMANCE CONCEPT	PEFORMANCE MEASURE	FORMULA
Cost Efficiency	Operating cost per revenue-vehicle hour	Cost/RVH
Cost Effectiveness	Operating cost per passenger	Cost/Pass
Service Effectiveness	Passengers per revenue-vehicle hour	Pass/RVH
Service Effectiveness	Passengers per revenue-vehicle mile	Pass/RVM
Labor Efficiency	Revenue-vehicle hours per employee	RVH/Emp
Farebox Recovery	Ratio of fares received to total operating cost	Rev/Cost

DATA DISCLAIMER

The data presented in this document are intended to provide useful information about Bay Area transit operations as of July 2002. Readers of this document should not draw definitive conclusions about individual transit operators or about the Bay Area's transit system in general based solely on information from this summary. In some cases, comparative analyses may be appropriate; however, significant differences in operating environments, local geography, and system capital, as well as variations in reporting techniques, will likely result in differences in transit performance, even among operators of similar size.

BAY AREA SYSTEM*

STATISTICAL SUMMARY TOTALS

in thousands

REGION-WIDE BUDGE	T	1996-97	1997-98	1998-99	1999-00	2000-0
Operating Costs						
Fixed Route Service		1,039,463	1,135,967	1,200,287	1,364,463	1,406,234
Paratransit Service		37,629	50,703	55,376	63,681	75,828
Total Costs		\$1,077,092	\$1,186,670	\$1,255,663	\$1,428,144	\$1,482,062
Operating Revenue						
Farebox:	Fixed-Route Service	365,284	390,669	407,691	443,261	472,666
	Paratransit Service	2,398	3,855	4,358	5,331	5,162
Total Farebox Revenue		\$367,682	\$394,524	\$412,049	\$448,592	\$477,828
Non-Fare Revenue		30,352	29,301	43,100	48,731	64,469
Property Tax		35,394	31,337	44,378	44,220	60,219
Sales Tax		295,059	305,352	340,637	348,341	432,502
TDA		192,210	212,418	209,455	233,142	242,679
STA		22,069	28,400	30,807	31,072	29,965
Federal Transit Grants		14,053	3,178	15,558	42,966	43,332
Other		232,672	269,723	299,546	337,086	401,733
Total Revenue		1,189,491	1,274,233	1,395,530	1,534,150	1,753,646
REGION-WIDE OPERA	TING DATA	1996-97	1997-98	1998-99	1999-00	
Fixed-Route Service						
Total Passengers (000)		467,166	470,991	478,233	501,684	526,297
Revenue Vehicle Miles ((000)	143,255	152,007	153,476	159,685	163,634
Revenue Vehicle Hours	(000)	9,247	9,624	9,747	10,098	10,348
Total Employees (FTE)		12,728	13,089	13,739	14,395	15,140

Fixed Route Service includes bus, ferry, heavy rail and/or light rail

Total Passengers (000)

Total Employees (FTE)

Revenue Vehicle Miles (000)

Revenue Vehicle Hours (000)

* Bay Area transit operators included in summary:

AC Transit SF Municipal Railway

BART SamTrans

Caltrain Santa Clara Valley Transportation Authority

County Connection Santa Rosa City Bus
Fairfield/Suisun Transit Sonoma County Transit
Tri Delta Transit Union City Transit
Golden Gate Transit Vacaville Transit
LAVTA Vallejo Transit
Napa VINE WestCAT

1,993

10,647

812

324

2,334

13,156

966

598

2,481

14,714

1,043

673

2,758

18,793

1,224

651

3,472

23,205

1,522

388





Alameda-Contra Costa Transit District

1600 Franklin Street Oakland, CA 94607 (510) 891-4777

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

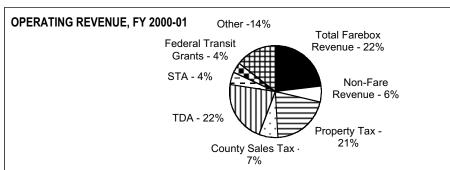
Starting Year	1960
Organization Type	Transit District created by the State Legislature
Governing Body	7-member elected Board of Directors
Board Selection	5 represent wards, 2 elected at large

SERVICE AREA

Square Miles	364	
Population	1,409,983	

Service area consists of two districts: District 1 includes portions of Western Contra Costa Counties, including the cities of Alameda, Albany, Berkeley, El Cerrito, Emeryville, Hayward, Oakland, Piedmont, Richmond, San Leandro, San Pablo, and the major unincorporated areas of Ashland, Castro Valley, El Sobrante, Kensington, and San Lorenzo; District 2 includes the cities of Fremont and Newark.

FARE STRUCTURE, FY 2000-0	1				
Category	Single Fare	Transbay Routes	Monthly Pass	Patronage	
Adult	\$1.35	\$2.50	\$49.00*	n/a	
Child (5-12)	\$0.65	\$1.25	\$27.00	. 1 -	
Youth (13-17)	\$1.35	\$2.50	\$27.00	n/a	
Senior/Disabled	\$0.65	\$1.25	\$13.00	n/a	
Inter-Operator Transfer	\$1.00	\$1.00	-	-/-	
Transfer	\$0.25	\$0.25	-	n/a	
Cal Class Pass	\$16.00 pe	er semester			
*Transbay Monthly Pass, \$80.00					



*Other: AB 1107, State Administered (STP, CMAQ & WTW), Income Taxes, Investment, District Funds, Oakland School Districts and Contract Services

SYSTEM CHARACTERISTICS				
Active fleet	771 motor buses			
Total employees	2,521			
Routes	157			
local	117			
transbay	36			
other express	4			

Hours of Operation

Monday - Sunday 24 hours

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

AirBART	SCVTA
SamTrans	BART
Vallejo Transit	Muni
CCCTA	WestCAT

GGBHTD Dumbarton Express

Union City Transit

Joint Fare Instruments and Transfers:

BART Plus Pass

AC Transit/SamTrans

AC Transit/SCVTA Transfer

AC Transit/BART Transfer

AC Transit/Muni Joint Pass

Transbay Transfer

UC Berkeley Class Pass

Dumbarton Express Transfer

AC Transit/WestCAT Transfer

AC Transit/Oakland/Alameda Ferrry/Muni

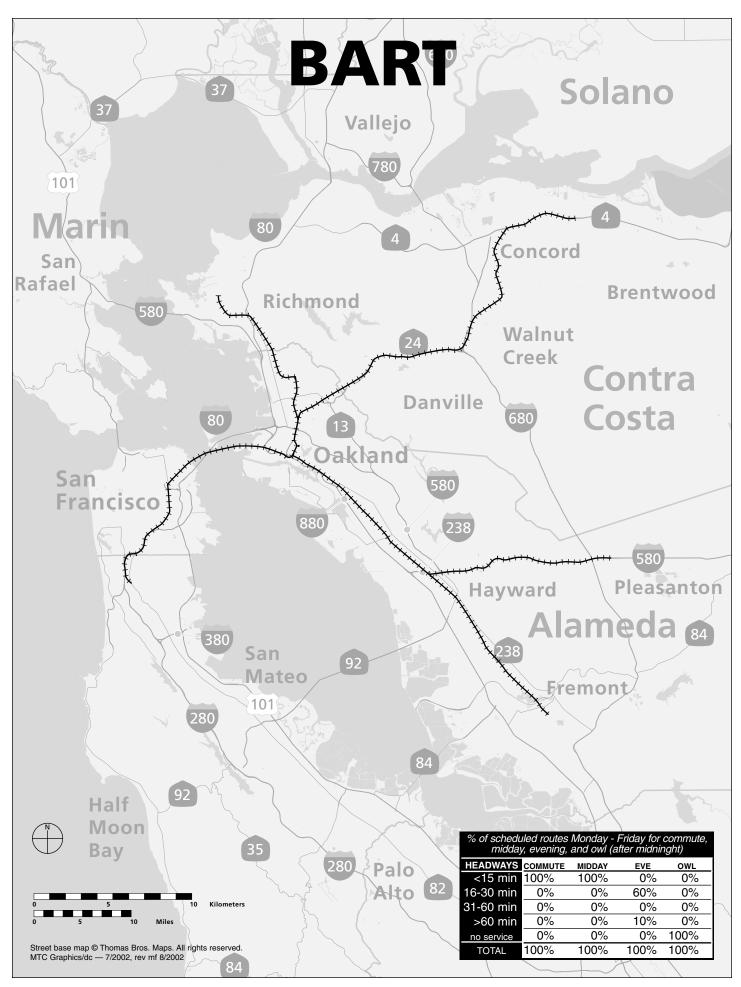
SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistance Funds

AC TRANSIT

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost	\$145,911	\$152,109	\$164,632	\$183,919	\$200,339
Paratransit		Pcost	5,974	9,299	9,882	11,170	14,355
Total Costs		cost	\$151,885	\$161,408	\$174,515	\$195,089	\$214,694
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$36,463	\$40,013	\$40,533	\$44,345	\$47,619
	Paratransit	Prev	564	783	888	979	1,034
Total Farebox Revenue		rev	\$37,027	\$40,796	\$41,421	\$45,324	\$48,654
Non-Fare Revenue		rev	5,725	1,225	6,007	6,602	11,615
Property Tax			22,586	17,979	29,940	28,996	43,365
County Sales Tax			10,278	11,158	11,469	12,804	14,416
TDA			38,358	44,143	44,143	49,147	45,848
STA			4,182	9,936	8,855	8,828	8,964
Federal Transit Grants			2,811	558	41	16,386	7,698
Other			30,919	36,006	31,394	27,125	30,581
Total Revenue			\$151,885	\$161,801	\$173,271	\$195,212	\$211,140
Operating Subsidy per Pas	ssenger	(cost-rev)/pass					\$2.36
FIXED-ROUTE BUS PERFORM	ANCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Bpass	63,055	63,463	65.668	67,632	71,065
Revenue Vehicle Miles (00	00)	Brvm	19,428	19,595	19,911	21,518	22,799
Revenue Vehicle Hours (00	00)	Brvh	1,621	1,644	1,665	1,812	1,953
Employee Equivalents (FTI	E)	Ветр	2,006	1,927	2,091	2,004	2,155
Performance Concepts					·		
Cost Efficiency	(current \$)	Bcost/ Brvh	\$90.01	\$92.53	\$98.85	\$101.52	\$102.59
Cost Efficiency	(constant FY97 \$)		\$90.01	\$90.10	\$92.82	\$91.35	\$87.96
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2.31	\$2.40	\$2.51	\$2.72	\$2.82
Cost Effectiveness	(constant FY97 \$)	·	\$2.31	\$2.33	\$2.35	\$2.45	\$2.42
Service Effectiveness		Bpass/ Brvh	38.90	38.61	39.43	37.33	36.39
Service Effectiveness		Bpass/ Brvm	3.25	3.24	3.30	3.14	3.12
Labor Efficiency (000)		Brvh/ Bemp	0.81	0.85	0.80	0.90	0.91
Farebox Recovery		Brev/ Bcost	25.0%	26.3%	24.6%	24.1%	23.8%
PARATRANSIT PERFORMANC	` E*		1996-97		1998-99	1999-00	2000-01
Operating Data	, <u>c</u>		1996-97	1997-98	1996-99	1999-00	2000-01
Total Passengers (000)		Ppass	248	414	421	456	464
Revenue Vehicle Miles (00	10)	Prvm	2,056	3,333	3,398	3,397	3,862
Revenue Vehicle Hours (00	00)	Prvh	182	254	248	253	273
Employee Equivalents (FTI	E)	Pemp	N/A	237	245	N/A	172
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$33	\$37	\$40	\$44	\$53
Cost Efficiency	(constant FY97 \$)		\$33	\$36	\$37	\$40	\$44
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$24	\$22	\$23	\$25	\$31
Cost Effectiveness	(constant FY97 \$)		\$24	\$22	\$22	\$22	\$26
Service Effectiveness		Ppass/ Prvh	1.36	1.63	1.70	1.80	1.70
Service Effectiveness		Ppass/ Prvm	0.12	0.12	0.12	0.13	0.12
Labor Efficiency (000)		Prvh/ Pemp	N/A	1.07	1.01	N/A	1.59
Farebox Recovery		Prev/ Pcost	9.4%	8.4%	9.0%	8.8%	7.2%
	with BART, initiated paratransit	service in FY 1996-97 thro					

^{*}AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers represent AC Transit's share (69%) of EBPC operations.





Bay Area Rapid Transit District

800 Madison Street Oakland, CA 94607 (510) 464-6000

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

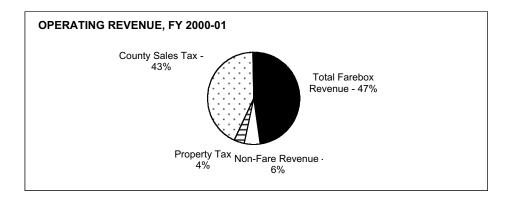
Starting Year	1972 (Oakland/Fremont), 1973 (Oakland/Richmond) (Oakland/Concord) (within San Francisco), 1974 (Transbay service) (integrated systemwide service), 1995 (North Concord/Martinez extension), 1996 (extension to Pittsburg/Bay Point), 1997 (extension to Castro Valley and Dublin/Pleasanton).
Organization Type	Transit District created by the State Legislature
Governing Body	9-member board of directors
Board Selection	9 election districts within the 3-county district
Contract Service	Intelitran (ADA paratransit service)

SERVICE AREA

Square Miles	85	
Population	741,774	

Services are provided in the counties of Contra Costa, Alameda, and San Francisco.

Category	Single Fare Range	Patronage
Adult	\$1.10 - \$4.70*	88%
Youth (under 5)	FREE	F0/
Student (age 5-12)	\$0.275 - \$1.175**	5%
Senior/Disabled	\$0.275 - \$1.175**	7%



SYSTEM CHARACTE	SYSTEM CHARACTERISTICS					
Active fleet	669 heavy rail					
Total employees	3,490					
Routes	5					
transbay	4					
east bay only	1					
Hours of Operation						
Monday - Friday	4:00 am - 1:30 am					
Saturday	6:00 am - 1:30 am					
Sunday	8:00 am - 1:30 am					

INTER-OPERATOR COORDINATION

Coordinated Schedules:

CCCTA	AC Transit
Vallejo Transit	WestCAT
AirBART	GGBHTD
Muni	SamTrans
Amtrak	Union City Transit
SCVTA	LAVTA
Tri Delta	SMART
Benicia Transit	Martinez Link
Dumbarton Express	

Joint Fare Instruments and Transfers:

BART Plus Pass

BART/CCCTA Transfer

BART/Muni Transfer

BART/AC Transit Transfer

BART/Muni Fastpass

BART/VTA Transfer

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistance Funds

BART

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)				.00.			
Fixed Route Bus*		Bcost	\$7,621	\$2,202			
Heavy Rail		Hcost	257,370	288,741	\$288,530	\$309,606	\$327,745
Paratransit**		Pcost	2,746	5,269	5,562	5,192	6,339
Total Costs		cost	\$267,737	\$296,212	\$294,091	\$314,799	\$334,084
Operating Revenue (000)			\$201,101	Ψ200,2 i2	Ψ20-1,00 I	4014,100	4004,004
Farebox:	Fixed Route Bus*	Brev	£1 205	£270			
	Heavy Rail	Hrev	\$1,305	\$379 162,368	172.007	£402.947	£242.704
	Paratransit**	Prev	147,975 185	352	173,087 399	\$193,847 444	\$212,791 469
Total Farebox Revenue	- uracranox	rev	\$149,465	\$163,098		\$194,291	\$213,260
Non-Fare Revenue		rev			\$173,486		
Property Tax			14,661 12,769	13,784	17,764	17,988	25,182
County Sales Tax			134,984	13,358 144,675	14,438 151,806	15,224 170,911	16,854
TDA							191,648
STA			1,212 265	472 1,074	245 192	696 255	529 156
Federal Transit Grants			0	0	0	255	0
Other			0	116	14	27	0
Total Revenue			\$313,356	\$336,578	\$357,945	\$399,392	\$447,630
Operating Subsidy per Passenge	er	(cost-rev)/pass	φ313,330	ψ330,370	\$337,9 4 3	φ399,39 <u>2</u>	\$0.92
		,,,	4000.07	4007.00	4000.00	4000.00	
FIXED-ROUTE BUS PERFORMANCE* Operating Data			1996-97	1997-98	1998-99	1999-00	2000-01
Total Passengers (000)		Bpass	0.500	050			
Revenue Vehicle Miles (000)		Brvm	2,522	658			
Revenue Vehicle Hours (000)		Brvh	2,241	518			
Employee Equivalents (FTE)		Bemp	110	27			
		Ветр	122	30			
Performance Concepts	(D ((D)					
Cost Efficiency	(current \$)	Bcost/ Brvh	\$69.28	\$80.94			
Cost Efficiency	(constant FY97 \$)		\$67.36	\$76.63			
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.02	\$3.35			
Cost Effectiveness	(constant FY97 \$)		\$2.94	\$3.17			
Service Effectiveness		Bpass/ Brvh	\$22.93	\$24.18			
Service Effectiveness		Bpass/ Brvm	1.13	1.27			
Labor Efficiency (000)		Brvh/ Bemp	0.90	0.91			
Farebox Recovery		Brev/ Bcost	17.1%	17.2%			
HEAVY RAIL PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Hpass	80,812	80,578	86,299	97,024	103,698
Revenue Vehicle Miles (000)		Hrvm	48,523	55,270	54,817	57,378	58,771
Revenue Vehicle Hours (000)		Hrvh	1,407	1,552	1,525	1,535	1,597
Employee Equivalents (FTE)		Hemp	2,622	2,979	3,101	3,451	3,490
Performance Concepts							
Cost Efficiency	(current \$)	Hcost /Hrvh	\$182.92	\$186.08	\$189.20	\$201.64	\$205.27
Cost Efficiency	(constant FY97 \$)		\$182.92	\$181.18	\$177.66	\$181.44	\$176.00
Cost Effectiveness	(current \$)	Hcost/ Hpass	\$3.18	\$3.58	\$3.34	\$3.19	\$3.16
Cost Effectiveness	(constant FY97 \$)		\$3.18	\$3.49	\$3.14	\$2.87	\$2.71
Service Effectiveness		Hpass/ Hrvh	57.44	51.93	56.59	63.19	64.95
Service Effectiveness		Hpass/ Hrvm	1.67	1.46	1.57	1.69	1.76
Labor Efficiency (000)		Hrvh/ Hemp	0.54	0.52	0.49	0.44	0.46
Farebox Recovery		Hrev/ Hcost	57.5%	56.2%	60.0%	62.6%	64.9%

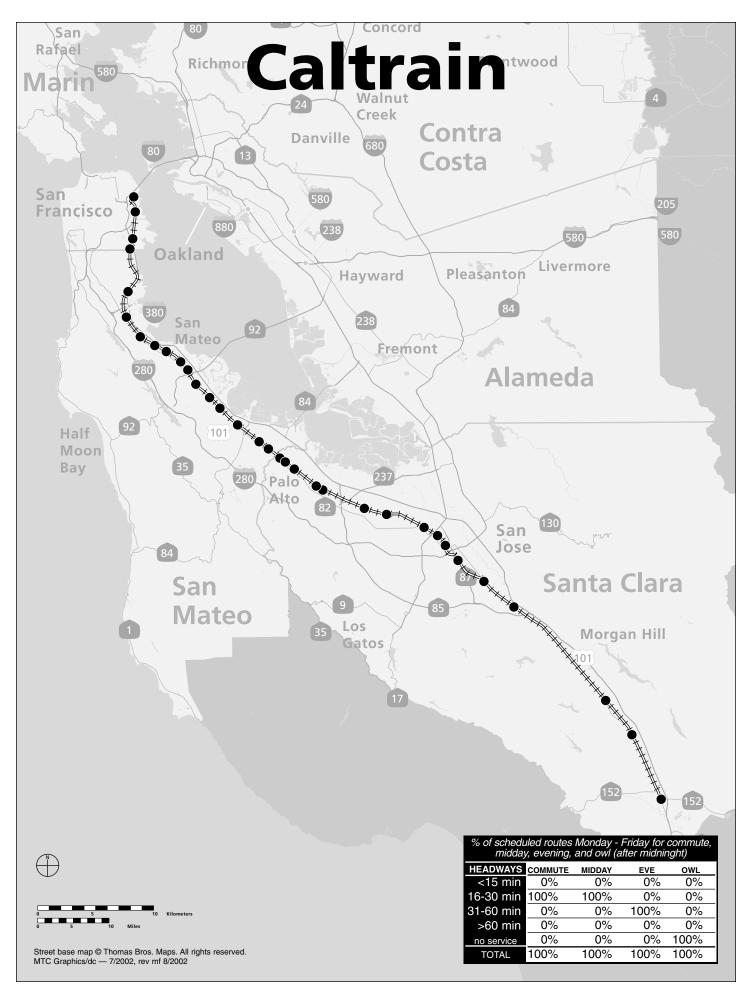
MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

BART

PARATRANSIT PERFORMANCE*	*		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Ppass	112	186	189	205	221
Revenue Vehicle Miles (000)		Prvm	923	1,497	1,526	1,526	1,749
Revenue Vehicle Hours (000))	Prvh	82	114	112	114	126
Employee Equivalents (FTE)		Pemp	86	106	110	N/A	N/A
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$33.49	\$46.22	\$49.66	\$45.67	\$50.45
Cost Efficiency	(constant FY97 \$)		\$33.49	\$45.00	\$46.63	\$41.10	\$43.26
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$24.52	\$28.33	\$29.43	\$25.35	\$28.74
Cost Effectiveness	(constant FY97 \$)		\$24.52	\$27.58	\$27.63	\$22.81	\$24.64
Service Effectiveness		Ppass/ Prvh	1.37	1.63	1.69	1.80	1.76
Service Effectiveness		Ppass/ Prvm	0.12	0.12	0.12	0.13	0.13
Labor Efficiency (000)		Prvh/ Pemp	0.95	1.08	1.02	N/A	N/A
Farebox Recovery		Prev/ Pcost	6.7%	6.7%	7.2%	8.5%	7.4%

^{**} BART feeder bus service was assumed by local operators in FY 1998-99.

** BART, in partnership with AC Transit, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). BART contributes approximately 31% of EBPC's funding, with AC Transit contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, revenue vehicle hours, and employee equivalents) represent BART's share (31%) of EBPC operations.





Peninsula Corridor Joint Powers Board

1250 San Carlos Avenue San Carlos, CA 94070 (415) 508-6200

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

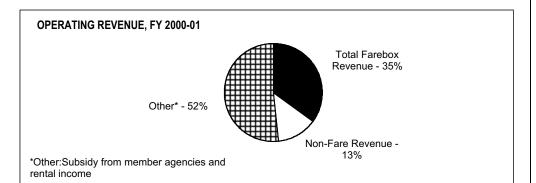
Starting Year	1863 (Southern Pacific), 1980 (Caltrans), 1992 (JPB)
Organization Type	Joint powers authority comprised of Muni, SamTrans, and Santa Clara Valley Transporation Authority. SamTrans is the managing agency of Caltrain.
Governing Body	3 representatives from each of the JPB member agencies
Contract Service	Amtrak (security, service and maintenance)

SERVICE AREA

Square Miles	424.5	
Population	3,690,367	

Services are provided in the counties of San Francisco, Santa Clara, and to Gilroy in San Mateo.

FARE STRUCTURE, FY 2000-01								
Category	One-Way	One-Way Discount	Monthly Ticket	Monthly Discount	Ticket by Mail	Patronage		
Adult	\$1.25-\$4.25	\$0.75-\$4.25	\$30.50-\$153	\$23-\$115	\$30-\$150.25	92%		
Youth	\$0.50-\$2.75	-		-		-		
Senior	\$0.50-\$2.75	-		-		-		
Disabled	\$0.50-\$2.75	-	-	-	-	-		



SYSTEM CHARACTERISTICS						
Active fleet	73	cars				
	23	locomotives				
Total employees	445					
Routes	32					
rail	1					
feeder shuttle	31					

Hours of Operation

Monday - Friday	4:40 am - 11:35 pm
Saturday	5:50 am - 12:01 am
Sunday	5:50 am - 11:40 pm

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

Muni

Amtrak

SamTrans

Dumbarton Express

VTA

Joint Fare Instruments and Transfers:

Peninsula Pass

VTA/Caltrain Transfer

VTA/Caltrain Bus/Rail Pass

SOURCE:

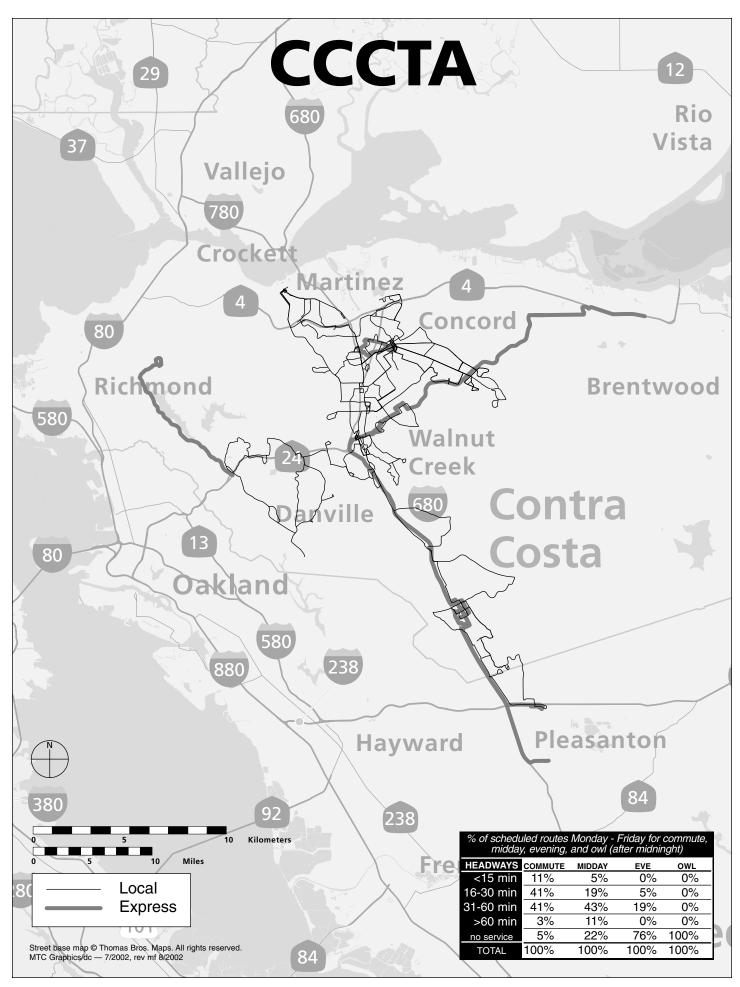
FY 2002 National Transportation Database Report submitted to the Federal Transit Administration

CALTRAIN

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Service	Heavy Rail	Hcost	\$43,141	\$44,622	\$46,519	\$51,117	\$61,106
Operating Revenue (000)							
Total Farebox Revenue	Heavy Rail	Hrev	\$16,025	\$18,166	\$19,105	\$20,863	22,788
Non-Fare Revenue			1,923	4,672	4,224	5,135	8,690
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			0	0	0	0	0
STA			0	0	0	0	0
Federal Transit Grants			4,067	46	69	11	0
Other*			21,126	21,738	23,367	26,325	33,467
Total Revenue			\$43,141	\$44,622	\$46,765	\$52,334	\$64,946
Operating Subsidy per Passe	enger	(cost-rev)/pass					\$3.86

HEAVY RAIL PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Hpass	7,040	8,632	8,622	8,735	9,925
Revenue Vehicle Miles (000	0)	Hrvm	3,786	4,048	4,175	4,199	3,911
Revenue Vehicle Hours (00	00)	Hrvh	118	127	130	133	124
Employee Equivalents (FTE	≣)	Нетр	414	443	445	445	502
Performance Concepts							
Cost Efficiency	(current \$)	Hcost/ Hrvh	\$365.60	\$350.51	\$357.74	\$384.16	\$492.79
Cost Efficiency	(constant FY97 \$)		\$365.60	\$341.30	\$335.90	\$345.67	\$422.51
Cost Effectiveness	(current \$)	Hcost/ Hpass	\$6.13	\$5.17	\$5.40	\$5.85	\$6.16
Cost Effectiveness	(constant FY97 \$)		\$6.13	\$5.03	\$5.07	\$5.27	\$5.28
Service Effectiveness		Hpass/ Hrvh	59.66	67.81	66.30	65.65	80.04
Service Effectiveness		Hpass/ Hrvm	1.86	2.13	2.07	2.08	2.54
Labor Efficiency (000)		Hrvh/ Hemp	0.29	0.29	0.29	0.30	0.25
Farebox Recovery		Hrev/ Hcost	37.1%	40.7%	41.1%	40.8%	37.3%

^{*}Includes subsidy from member agencies and rental income.





Central Contra Costa Transit Authority (County Connection)

1990 North California Boulevard Walnut Creek, CA 94596 (925) 676-7500

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

Starting Year	1980
Organization Type	Joint Powers Authority
Governing Body	11-member Board, with city and county representatives
Board Selection	Appointed by County Board of Supervisors and city councils
Advisory Board	Advisory Committee of appointed local representatives

SERVICE AREA

ADA service, Misc.

Square Miles	180	
Population	461,500	

Services are provided in the cities of Concord, Clayton, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon, and Walnut Creek; the towns of Danville and Moraga; and unincorporated areas of central Contra Costa County.

FARE STRUCTURE, FY 2000-01 Single Fare Category Patronage Adult \$1.25 45% Youth (under 7) FREE 17% Student (7-18) \$1.25 Senior/Disabled \$0.50 11% Transfer **FREE** 16% Inter-Operator Transfer \$0.50 12%

OPERATING REVENUE, FY 2000-01 Federal Transit Grants - 2% Other*-3% STA - 5% Non-Fare Revenue - 17% Non-Fare Revenue - 3% County Sales Tax - 8% *Other: Advertising, BART Feeder Bus, Investment, Reimbursement, BART

SYSTEM CHARACTERISTICS

Active fleet	112 motor buses
	48 vans
Total employees	303
Routes	29
local	23
eynress	6

Hours of Operation

Monday - Friday	4:30 am - 11:20 pm
Saturday	7:00 am - 9:30 pm
Sunday	7:00 am - 8:30 pm*

*limited service

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

Amtrak WestCAT

TriDelta

LAVTA BART

Joint Fare Instruments and Transfers:

BART Plus Transfer

BART Transfer

LAVTA Transfer

WestCAT Transfer

Tri Delta Transfer

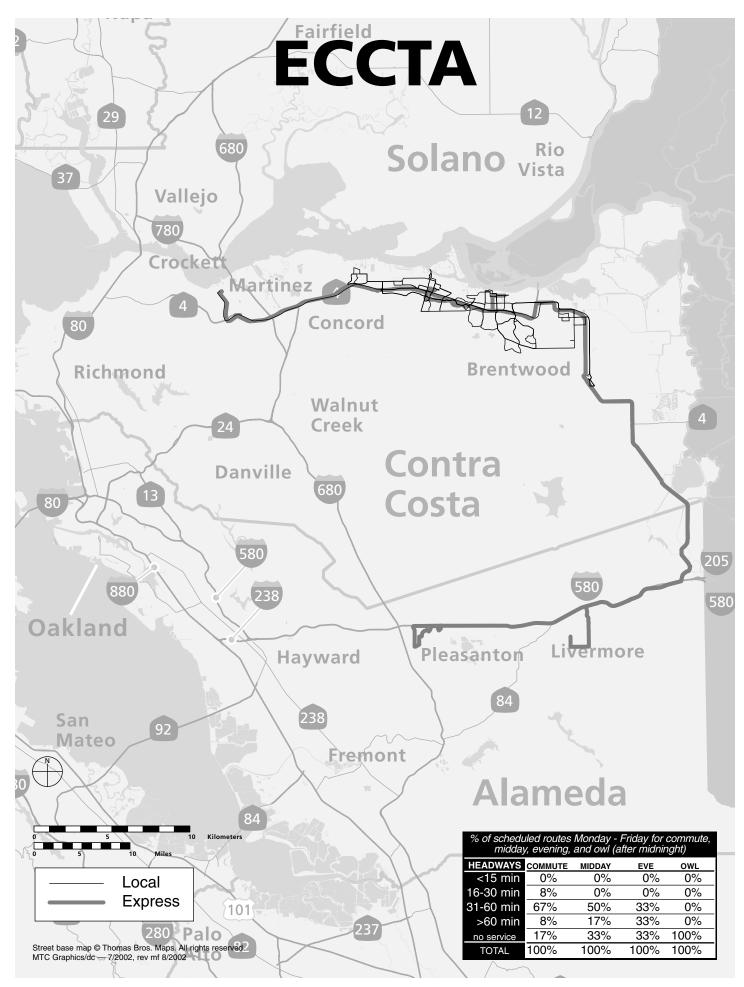
SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit

COUNTY CONNECTION

OCCUPATION OCCU	NEOTION						
SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000) Fixed Route Bus		Bcost		*			
			\$15,796	\$16,900	\$17,403	\$19,032	\$20,830
Paratransit Total Costs		Pcost	1,837	2,235	2,455	2,397	2,548
		cost	\$17,633	\$19,134	\$19,859	\$21,430	\$23,378
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$2,577	\$2,747	\$3,147	\$3,408	\$3,647
	Paratransit	Prev	147	263	262	286	277
Total Farebox Revenue		rev	\$2,724	\$3,010	\$3,410	\$3,694	\$3,924
Non-Fare Revenue		rev	242	243	253	454	633
Property Tax			0	0	0	0	0
County Sales Tax			1,596	1,676	1,694	1,751	1,968
TDA			10,332	11,823	12,264	12,796	14,683
STA			1,129	1,164	1,164	1,215	1,072
Federal Transit Grants			868	164	55	549	415
Other			841	1,054	1,021	978	692
Total Revenue			\$17,732	\$19,134	\$19,859	\$21,438	\$23,388
Operating Subsidy per Pas	ssenger	(cost-rev)/pass					\$3.92
FIXED-ROUTE BUS PERFORM	MANCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data Total Passengers (000)		Bpass					
Revenue Vehicle Miles (00	00)	Brvm	4,418	4,173	4,420	4,572	4,867
Revenue Vehicle Hours (0	•	Brvh	3,318	3,119	3,421	3,574	3,875
Employee Equivalents (FT	•		245	244	264	267	282
		Bemp	240	242	255	262	262
Performance Concepts	(D // D /					
Cost Efficiency	(current \$)	Bcost/ Brvh	\$64.53	\$69.18	\$65.88	\$71.28	\$73.96
Cost Efficiency	(constant FY97 \$)	D (/ D	\$64.53	\$67.36	\$61.86	\$64.14	\$63.41
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.58	\$4.05	\$3.94	\$4.16	\$4.28
Cost Effectiveness	(constant FY97 \$)		\$3.58	\$3.94	\$3.70	\$3.75	\$3.67
Service Effectiveness		Bpass/ Brvh	18.05	17.08	16.73	17.12	17.28
Service Effectiveness		Bpass/ Brvm	1.33	1.34	1.29	1.28	1.26
Labor Efficiency (000)		Brvh/ Bemp	1.02	1.01	1.04	1.02	1.08
Farebox Recovery		Brev/ Bcost	16.3%	16.3%	18.1%	17.9%	17.5%
PARATRANSIT PERFORMANO Operating Data	CE		1996-97	1997-98	1998-99	1999-00	2000-01
Total Passengers (000)		Ppass	107	444	442	400	404
Revenue Vehicle Miles (00	00)	Prvm		114	113	122	124
Revenue Vehicle Hours (0	<u>'</u>	Prvh	786	932	961	1,058	1,089
Employee Equivalents (FT	•	Pemp	47 38	55 58	59 63	61	64
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$20.74	040.07	***	#00.00	#00 F0
Cost Efficiency	(constant FY97 \$)	PCOSt /PIVII	\$38.71	\$40.97	\$41.66	\$39.38	\$39.59
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$38.71	\$39.89	\$39.12	\$35.43	\$33.95
Cost Effectiveness	(constant FY97 \$)	rcosv rpass	\$17.17	\$19.60	\$21.74	\$19.69	\$20.53
Service Effectiveness	₁ ουποιαπί 191 ψ)	Proce/ Pro-4	\$17.17	\$19.08	\$20.41	\$17.72	\$17.60
Service Effectiveness		Ppass/ Prvh	2.26	2.09	1.92	2.00	1.93
Labor Efficiency (000)		Ppass/ Prvm	0.14	0.12	0.12	0.12	0.11
		Prvh/ Pemp	1.25	0.94	0.94	0.94	1.04
Farebox Recovery		Prev/ Pcost	8.0%	11.7%	10.7%	11.9%	10.9%

^{*}Prior to FY1996-97 contracted employees were included in FTEs. Beginning in FY1996-97 only CCCTA employees were included, as contracted employees were not reported.





Eastern Contra Costa Transit Authority (Tri Delta)

801 Wilbur Avenue Antioch, CA 94509 (925) 754-6622

INFORMATION CURRENT AS OF JULY 2002

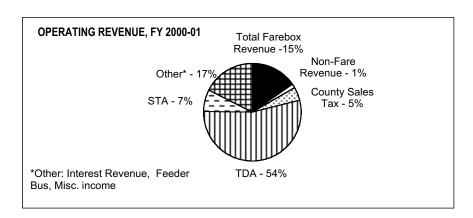
GENERAL DESCRIPTION

Starting Year	1977
Organization Type	Transit Authority is a Joint Powers Agency
Governing Body	11-member Board of Directors
Board Selection	2 representatives from each city and county, 1 at-large
Contract Service	Laidlaw Transporation (operations)

SERVICE AREA

Service area encompasses the cities of Antioch, Brentwood,
Pittsburg, Oakley, and the unincorporated areas of eastern Contra Costa County.

FARE STRUCTURE, FY 2000-01		
Category	Single Fare Intercity Service	Patronage
Adult	\$0.75	
Youth (under 5)	FREE	60%
Student	\$0.75	
Senior/Disabled	\$0.25	12%
BART Transfer	\$0.50	9%
Other Transfer	FREE	20%



SYSTEM CHARACTERISTICS

Active fleet	44 motor buses
	16 paratransit

Total employees 101
Routes 13

Hours of Operation

 Monday - Friday
 4:00 am - 12:00 am

 Saturday
 6:15 am - 12:00 am

 Sunday
 7:15 am - 12:00 am

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

BART

County Connection (CCCTA)

Wheels (LAVTA)

WestCAT (WCCTA)

Joint Fare Instruments and Transfers:

CCCTA Transfer

BART Transfer

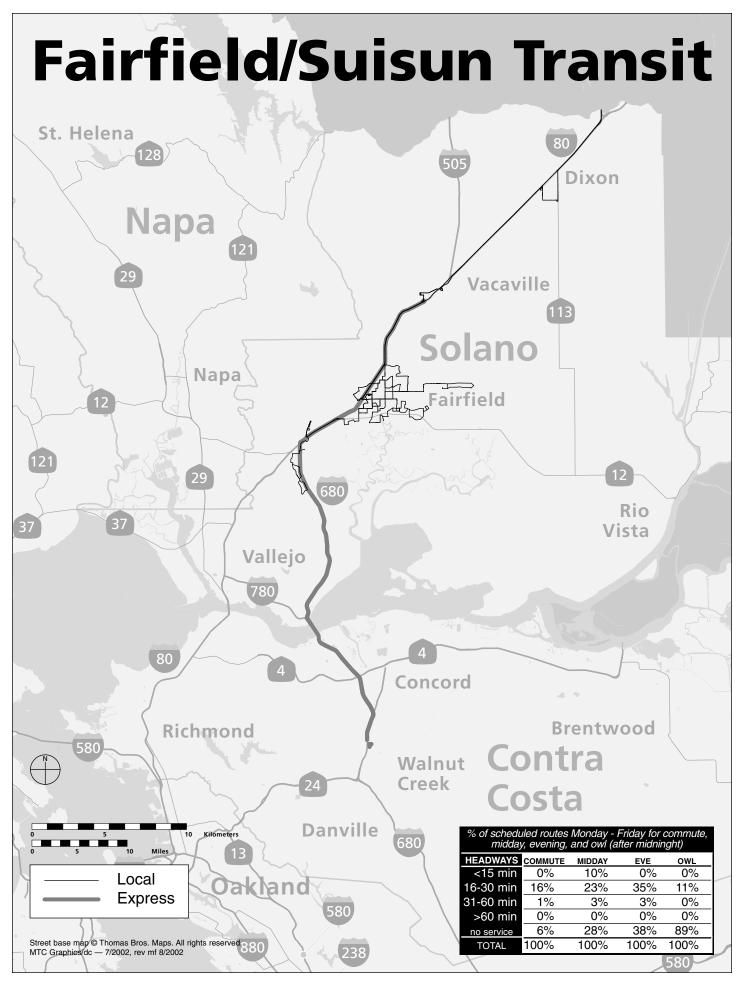
BART Plus

SOURCE:

 ${\rm FY}$ 2002 Claim for Transportation Development Act and State Transit Assistance Funds

TRI DELTA TRANSIT

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost	\$3,662	\$5,396	\$5,769	\$6,410	\$7,449
Paratransit		Pcost	1,300	1,301	1,314	1,382	1,642
Total Costs		cost	\$4,962	\$6,697	\$7,083	\$7,792	\$9,091
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$594	\$959	\$1,113	\$1,279	\$1,401
	Paratransit	Prev	63	72	64	62	83
Total Farebox Revenue		rev	\$657	\$1,031	\$1,177	\$1,341	\$1,483
Non-Fare Revenue		rev	69	76	83	62	125
Property Tax			0	0	0	0	0
County Sales Tax			245	0	306	0	440
TDA			4,231	4,132	3,412	4,439	5,252
STA			98	1,516	1,225	1,069	693
Federal Transit Grants			0	0	0	0	0
Other			63	467	881	675	1,706
Total Revenue			\$5,363	\$7,222	\$7,083	\$7,586	\$9,700
Operating Subsidy per Pass	senger	(cost-rev)/pass					\$3.22
FIXED-ROUTE BUS PERFORMA	NCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data	MOL		1990-97	1997-90	1990-99	1999-00	2000-01
Total Passengers (000)		Bpass	1,095	1,769	1,940	2,064	2,233
Revenue Vehicle Miles (000	0)	Brvm	625	1,464	1,508	1,704	1,766
Revenue Vehicle Hours (00	0)	Brvh	69	104	113	123	129
Employee Equivalents (FTE	<u>:</u>)	Bemp	68	96	104	80	95
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$53.07	\$52.10	\$50.88	\$52.12	\$57.53
Cost Efficiency	(constant FY97 \$)		\$53.07	\$50.73	\$47.78	\$46.90	\$49.33
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.34	\$3.05	\$2.97	\$3.11	\$3.34
Cost Effectiveness	(constant FY97 \$)		\$3.34	\$2.97	\$2.79	\$2.79	\$2.86
Service Effectiveness		Bpass/ Brvh	15.87	17.08	17.11	16.78	17.25
Service Effectiveness		Bpass/ Brvm	1.75	1.21	1.29	1.21	1.26
Labor Efficiency (000)		Brvh/ Bemp	1.01	1.08	1.09	1.54	1.36
Farebox Recovery		Brev/ Bcost	16.2%	17.8%	19.3%	20.0%	18.8%
PARATRANSIT PERFORMANCE Operating Data			1996-97	1997-98	1998-99	1999-00	2000-01
Total Passengers (000)		Ppass	92	110	91	98	98
Revenue Vehicle Miles (000))	Prvm					
Revenue Vehicle Hours (00	<u> </u>	Prvh	432	433	502	558	494
Employee Equivalents (FTE	·	Pemp	28	32	32	36	36
	-1	1 emp	23	25	27	21	20
Performance Concepts	((()						
Cost Efficiency	(current \$)	Pcost /Prvh	\$46.44	\$40.18	\$41.62	\$38.63	\$45.59
Cost Efficiency	(constant FY97 \$)		\$46.44	\$39.12	\$39.08	\$34.76	\$39.09
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$14.14	\$11.83	\$14.48	\$14.04	\$16.78
Cost Effectiveness	(constant FY97 \$)		\$14.14	\$11.52	\$13.60	\$12.63	\$14.38
		Ppass/ Prvh	3.29	3.40	2.87	2.75	2.72
Service Effectiveness							
Service Effectiveness		Ppass/ Prvm	0.21	0.25	0.18	0.18	0.20
		Ppass/ Prvm Prvh/ Pemp	0.21 1.22	0.25 1.30	0.18 1.17	0.18 1.70	0.20 1.80





Fairfield/Suisun Transit

2000 Cadenasso Drive Fairfield, CA 94533 (707) 428-7635

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

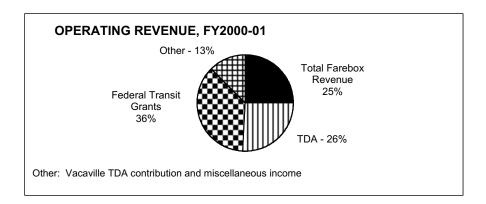
Starting Year	1975 Fairfield, 1989 Fairfield & Suisun City transit systems consolidated.
Organization Type	Municipal Transit Agency
Governing Body	City Council, City of Fairfield
Board Selection	5 City Council Members elected at large
Contract Service MV Transportation	

SERVICE AREA

Square Miles	48	
Population	132,355	

Service is provided in the cities of Fairfield (which consists of the Travis Airforce Base and the Cordelia Village Area) and Suisun. Routes 20, 30, and 40 connect Fairfield to Vacaville, UC Davis and Pleasant Hill BART station, respectively.

FARE STRUCTURE, FY 2000-01 Monthly Intercity Single Fare Category Fares Pass Patronage Adult \$0.75 - \$1.00 \$1.25 - \$4.50 \$26 - \$79 39% 24% Youth (13-17) \$0.75 - \$1.00 \$1.25 - \$4.50 \$22 - \$79 Senior/Disabled \$0.35 - \$0.50 \$13.50 14% Inter-Operator Transfer \$0.15 - \$0.25 \$0.25 - \$4.00 2% Transfer **FREE FREE** 21%



SYSTEM CHARACTERISTICS				
Active fleet	34 motor buses			
	7 demand response			
Total employees	48			
Routes	10			
local	7			
Intercity	2			
other express	1			
Hours of Operation				
Monday - Friday	5:05 am - 8:31 pm			
Saturday	8:30 am - 6:05 pm			
l				

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

BART

Vallejo Transit

City Coach

Yolobus

Dixon Read-I-ride

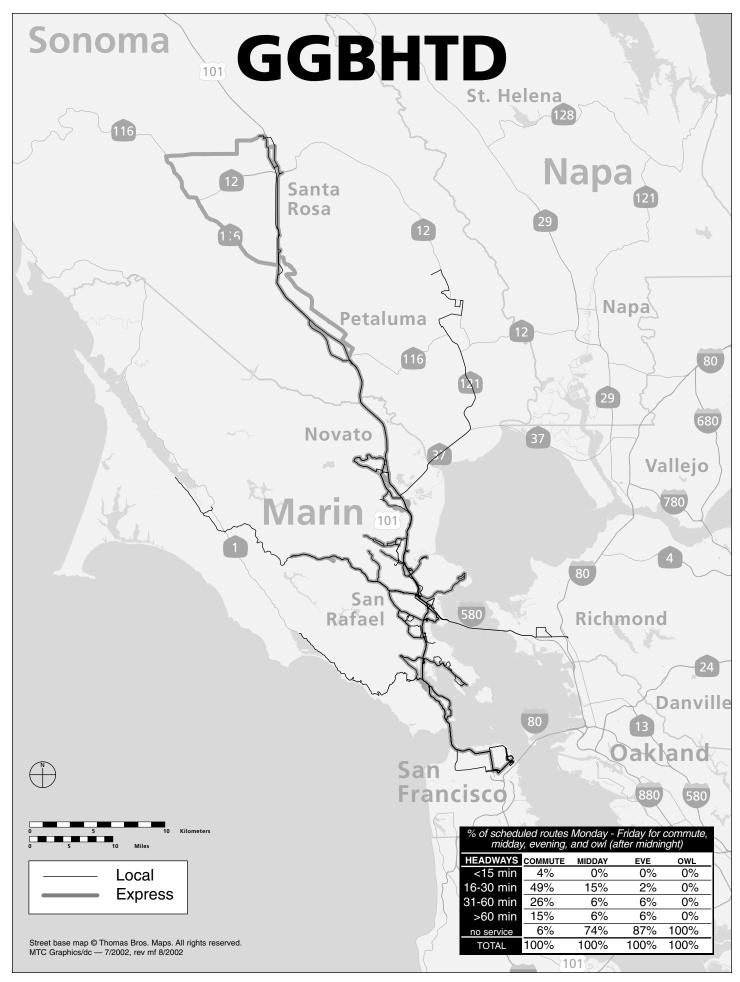
SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistance Funds

Fairfield/Suisun Transit

SYSTEM-WIDE BUDGET Operating Costs (000)			1996-97	1997-98	1998-99	1999-00	2000-01
Fixed Route Bus		Bcost					
Paratransit		Pcost					\$3,06
Total Costs		1 0031					53
	00)						\$3,59
Operating Revenue (00 Farebox:	Fixed Route Bus	Brev					
T diebox.	Paratransit	Prev					\$64 3
Total Farebox Revenue		1700					
Non-Fare Revenue			Data	for FY 1996-97 Not Readily	through 1999-00		\$67
Property Tax				Not Readily	Available		3
County Sales Tax							
TDA							1,09
STA							1,00
Federal Transit Grants							1,12
Other							66
Total Revenue							\$3,59
			4000.00		4000.00	4000.00	
FIXED-ROUTE BUS PERFO Operating Data	RMANCE		1996-97	1997-98	1998-99	1999-00	2000-01
Total Passengers (000)		Bpass					92
Revenue Vehicle Miles	(000)	Brvm					82
Revenue Vehicle Hours	(000)	Brvh					4
Employee Equivalents (FTE)	Ветр					3
Performance Concepts	s						
Cost Efficiency	(current \$)	Bcost/ Brvh	Da	ta for EV 1006 0	97 through 1999-00	1	\$63.7
Cost Efficiency	(constant FY97 \$)			Not Readil		,	\$54.6
Cost Effectiveness	(current \$)	Bcost/ Bpass					\$3.3
Cost Effectiveness	(constant FY97 \$)						\$2.8
Service Effectiveness		Bpass/ Brvh					19.3
Service Effectiveness		Bpass/ Brvm					1.1
Labor Efficiency (000)		Brvh/ Bemp					1.3
Farebox Recovery		Brev/ Bcost					21.29
PARATRANSIT PERFORMA	ANCE*		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Ppass					1
Revenue Vehicle Miles	,	Prvm					9
Revenue Vehicle Hours	• •	Prvh					
Employee Equivalents (FTE)	Pemp					1
Performance Concepts	s		Dat	a for EV 1006-0	7 through 1999-00		
Cost Efficiency	(current \$)	Pcost /Prvh	Jai	Not Readily			\$76.1
Cost Efficiency	(constant FY97 \$)						\$65.2
Cost Effectiveness	(current \$)	Pcost/ Ppass					\$28.0
Cost Effectiveness	(constant FY97 \$)						\$24.0
Service Effectiveness		Ppass/ Prvh					2.6
Service Effectiveness		Ppass/ Prvm					0.2
Labor Efficiency (000)		Prvh/ Pemp					0.5
		Prev/ Pcost					5.6%

Note: Fairfield-Suisun Transit was included in the Statistical Summary of Bay Area Transit Operators for the first time in 2002. Data for previous years was not readily available.





Golden Gate Bridge, Highway, and Transportation District

1011 Anderson Drive San Rafael, CA 94901 (415) 257-4548

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

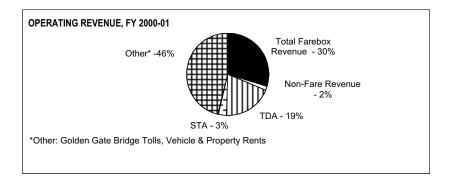
Starting Year	1970 (ferry); 1971 (bus); 1972 (transbay bus)
Organization Type	Bridge, Highway, and Transportation District
Governing Body	19-member Board of Directors
Board Selection	Appointed by County Boards of Supervisors

SERVICE AREA

Square Miles	268	
Population	772 000	

Service is provided in the City and County of San Francisco, and the counties of Marin and Sonoma. Del Norte, Mendocino, and Napa counties are voting members of the transit district, but GGBHTD does not extend its services into these counties (with the exception of the Club Bus service in Napa County). GGBHTD also provides a regional transit link between Marin and western Contra Costa counties.

FARE STRUCTURE, FY 2000-01 Single Category Ferry Patronage Transbay Bus \$1.50-\$5.70 \$2.35-\$5.70 \$3.00-\$5.00 Adult Youth \$1.15-\$4.25 \$1.75-\$4.25 \$2.25-\$3.75 80% Senior/Disabled \$0.75-\$2.85 \$1.15-\$2.85 \$1.45-\$2.50 Transfers **FREE FREE FREE** 20%



SYSTEM CHARACTERISTIC	cs
Active fleet	278 motor buses
	5 ferry
Total employees	672
Routes	61
local	15
transbay commuter	20
ferry feeder	15
transbay basic	9
non-transbay commuter	2

Hours of Operation

Monday - Sunday 24 hours

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

AC Transit

BART

Marin County Transit District

Mendocino Transit Authority

Muni

Petaluma Transit

SamTrans

Santa Rosa City Bus

Sonoma County Transit

Vallejo Transit

WestCat

Joint Fare Instruments and Transfers:

AC Transit Discount Ticket and Transfer

Muni Transfers

SamTrans Discount Ticket

Santa Rosa City Bus Inter-operator Pass

Sonoma County Transit Inter-operator Pass

WestCat Transfer

SOURCE:

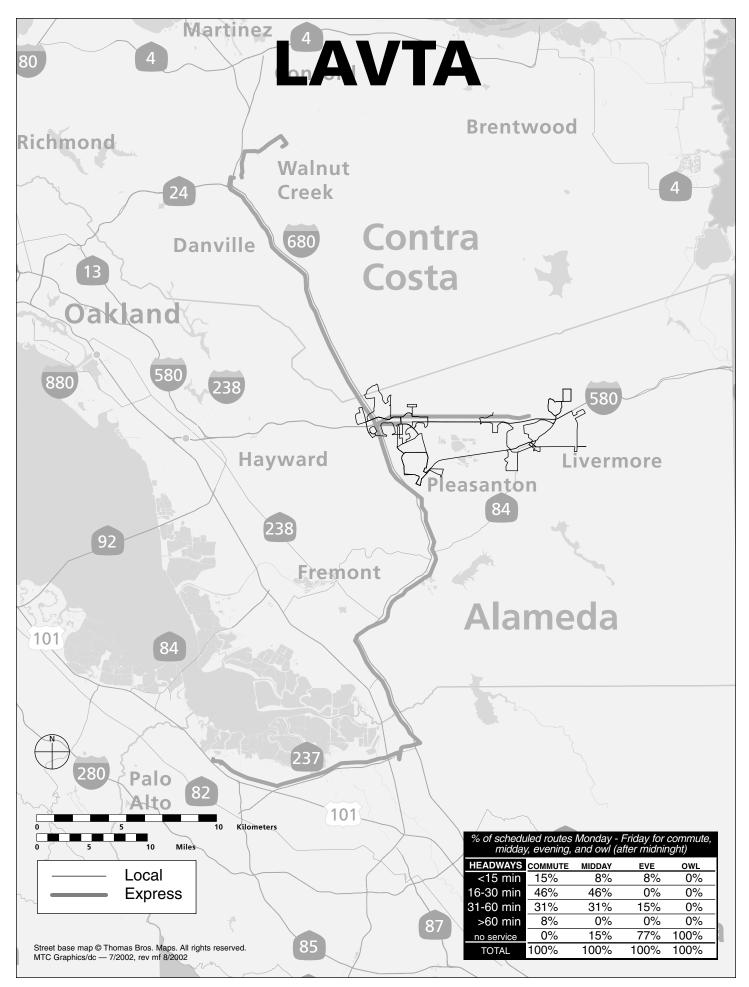
FY 2002 National Transportation Development Act and State Transit Assistance Funds

GOLDEN GATE TRANSIT

Operating Costs (000)			1996-97	1997-98	1998-99	1999-00	2000-01
Fixed Route Bus*		Bcost	\$43,871	\$46,238	\$48.012	\$49.649	\$54,409
Ferry		Fcost	12,004	12,031	13,798	14,749	16,879
Paratransit**		Pcost	1,512	1,538	1,631	1,787	2,220
Total Costs		cost	\$57,387	\$59,808	\$63,442	\$66,185	\$73,508
Operating Revenue (000)							
Farebox:	Fixed Route Bus*	Brev	\$13,763	\$14,380	\$15,238	\$15,525	\$16,072
	Ferry	Frev	3,719	3,852	4,502	5,124	5,620
	Paratransit**	Prev	116	105	111	315	130
Total Farebox Revenue		rev	\$17,598	\$18,337	\$19,851	\$20,964	\$21,823
Non-Fare Revenue		rev	933	1,145	1,218	621	1,356
Property Tax			0	0	0	0	(
County Sales Tax			0	0	0	0	(
TDA			10,200	10,892	11,479	12,346	14,192
STA STA STATE OF THE STATE OF T			444	373	1,389	2,103	2,116
Federal Transit Grants			813	230	158	115	190
Other Total Revenue			27,470	28,831	29,347	30,467	34,087
	congor	(agat ray)/paga	\$57,458	\$59,808	\$63,442	\$66,616	\$73,763
Operating Subsidy per Pas	-	(cost-rev)/pass					\$4.41
FIXED-ROUTE BUS PERFORM	ANCE*		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data		D.:.	0075	0.407	0.005	0.500	2.05
Total Passengers (000)	0)	Bpass	9375	9,407	9,365	9,530	9,654
Revenue Vehicle Miles (00	·	Brvm	7974	7,728	7,664	7,693	7,753
Revenue Vehicle Hours (00 Employee Equivalents (FT		Brvh	431	432	422	408	416
Performance Concepts	<u>=)</u>	Ветр	578	575	582	641	581
Cost Efficiency	(current \$)	Bcost/ Brvh	\$101.79	\$107.07	\$113.80	\$121.79	\$130.91
Cost Efficiency	(constant FY97 \$)	BCOSI/ BIVII	\$101.79	\$107.07 \$104.26	\$113.80	\$121.79	\$130.91
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$4.68	\$4.92	\$5.13	\$5.21	\$5.64
Cost Effectiveness	(constant FY96 \$)	Всози вразз	\$4.68	\$4.79	\$4.81	\$4.69	\$4.83
	(σοποιαπί τ του ψ)	Bpass/ Brvh	21.75	21.78	22.20	23.38	23.23
Service Effectiveness		Dpass, Divii	21.70		22.20	20.00	20.20
Service Effectiveness Service Effectiveness		Bnass/ Brym	1 18	1 22	1 22	1 24	1 25
Service Effectiveness		Bpass/ Brvm Brvh/ Bemp	1.18 0.75	1.22 0.75	1.22 0.72	1.24 0.64	
		Bpass/ Brvm Brvh/ Bemp Brev/ Bcost	1.18 0.75 31.4%	1.22 0.75 31.1%	1.22 0.72 31.7%	1.24 0.64 31.3%	0.72
Service Effectiveness Labor Efficiency (000) Farebox Recovery		Brvh/ Bemp	0.75 31.4%	0.75 31.1%	0.72 31.7%	0.64 31.3%	1.25 0.72 29.5% 2000-01
Service Effectiveness Labor Efficiency (000)		Brvh/ Bemp	0.75	0.75	0.72	0.64	0.72 29.5%
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE		Brvh/ Bemp	0.75 31.4%	0.75 31.1%	0.72 31.7%	0.64 31.3%	0.72
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data	0)	Brvh/ Bemp Brev/ Bcost	0.75 31.4% 1996-97	0.75 31.1% 1997-98	0.72 31.7% 1998-99	0.64 31.3% 1999-00	0.72 29.5% 2000-01 1,886
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000)	,	Brvh/ Bemp Brev/ Bcost Fpass	0.75 31.4% 1996-97	0.75 31.1% 1997-98	0.72 31.7% 1998-99 1,671	0.64 31.3% 1999-00 1,857	0.72 29.5% 2000-01 1,886 181
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00))	Brvh/ Bemp Brev/ Bcost Fpass Frvm	0.75 31.4% 1996-97 1,510 139	0.75 31.1% 1997-98 1,554 140	0.72 31.7% 1998-99 1,671 176	0.64 31.3% 1999-00 1,857 182	0.72 29.5% 2000-01
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00)))	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh	0.75 31.4% 1996-97 1,510 139 11	0.75 31.1% 1997-98 1,554 140 11	0.72 31.7% 1998-99 1,671 176 14	0.64 31.3% 1999-00 1,857 182 15 116	0.72 29.5% 2000-01 1,886 181
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FT)))	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27	0.75 31.1% 1997-98 1,554 140 11	0.72 31.7% 1998-99 1,671 176 14	0.64 31.3% 1999-00 1,857 182 15	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts	(current \$) (constant FY96 \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh	0.75 31.4% 1996-97 1,510 139 11 100	0.75 31.1% 1997-98 1,554 140 11	0.72 31.7% 1998-99 1,671 176 14 116	0.64 31.3% 1999-00 1,857 182 15 116	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness	(current \$) (current \$) (current \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness	(current \$) (constant FY96 \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness	(current \$) (current \$) (current \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness	(current \$) (current \$) (current \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Labor Efficiency (000)	(current \$) (current \$) (current \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Service Effectiveness	(current \$) (current \$) (current \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Labor Efficiency (000)	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13	0.72 29.5% 2000-01 1,886 181 15
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$)	Fpass Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvh Fpass/ Frvh Fpass/ Frvh Frvh/ Femp Frvh/ Femp	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0%	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6%	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7%	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3%
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$)	Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0%	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0%	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6%	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7%	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3% 2000-01
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$)	Fpass Frwh Femp Fcost /Frvh Fcost/ Fpass Frwh Fpass/ Frwh Fpass/ Frwh Frwh/ Femp Frev/ Fcost Ppass Prwm	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3% 2000-01
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (000)	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$)	Fpass Frwh Femp Fcost /Frwh Fcost/ Fpass Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Frwh/ Femp Frev/ Fcost Ppass Prwm Prwh	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3% 2000-01
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$)	Fpass Frwh Femp Fcost /Frvh Fcost/ Fpass Frwh Fpass/ Frwh Fpass/ Frwh Frwh/ Femp Frev/ Fcost Ppass Prwm	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3% 2000-01
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (000)	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$)	Fpass Frwh Femp Fcost /Frvh Fcost /Frvh Fcost /Frvh Frwh Frwh Frost /Frvh Fpass/Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46 N/A	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43 N/A	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3% 2000-01 78 829 48 N/A
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) E## (constant FY96 \$) (current \$) (constant FY96 \$)	Fpass Frwh Femp Fcost /Frwh Fcost/ Fpass Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Fpass/ Frwh Frwh/ Femp Frev/ Fcost Ppass Prwm Prwh	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3% 2000-01 78 829 48 N/A
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Efficiency	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) E##	Fpass Frwh Femp Fcost /Frvh Fcost/ Fpass Frwm Frwh Femp Fcost /Frvh Fpass/ Frwh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp Pcost /Prvh	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46 N/A \$32.87	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43 N/A	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8 \$40.21 \$36.18	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.96 \$7.67 125.37 10.41 0.13 33.3% 2000-01 78 829 48 N/A
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Efficiency Cost Efficiency	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (current \$) (current \$) (current \$) (current \$) (current \$)	Fpass Frwh Femp Fcost /Frvh Fcost /Frvh Fcost /Frvh Frwh Frwh Frost /Frvh Fpass/Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46 N/A \$32.87 \$32.87	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43 N/A \$35.73 \$34.79 \$21.54	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8 \$40.21 \$36.18 \$22.78	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.96 \$7.67 125.37 10.41 0.13 33.3% 2000-01 78 829 48 N/A
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Efficiency Cost Efficiency Cost Effectiveness Cost Efficiency	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (current \$) (constant FY96 \$)	Brvh/ Bemp Brev/ Bcost Fpass Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp Pcost /Prvh Pcost/ Ppass	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46 N/A \$32.87 \$32.87 \$19.64 \$19.64	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43 N/A \$35.73 \$34.79 \$21.54 \$20.97	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8 \$40.21 \$36.18 \$22.78 \$20.50	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.96 \$7.67 125.37 10.41 0.13 33.3% 2000-01 78 829 48 N/A \$46.29 \$39.69 \$28.38 \$24.33
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (current \$) (current \$) (current \$) (current \$) (current \$)	Fpass Frwm Frwh Femp Fcost /Frwh Fcost/ Fpass Fpass/ Frwm Frwh/ Femp Frev/ Fcost Ppass Prwm Prwh Pemp Pcost /Prwh Pcost/ Ppass	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46 N/A \$32.87 \$32.87 \$19.64 \$19.64 1.67	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43 N/A \$35.73 \$34.79 \$21.54 \$20.97 1.66	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37 \$38.64 \$36.28 \$22.69 \$21.30 1.70	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8 \$40.21 \$36.18 \$22.78 \$20.50 1.77	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.96 \$7.67 125.37 10.41 0.13 33.3% 2000-01 78 829 48 N/A \$46.29 \$39.69 \$28.38 \$24.33 1.63
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00 Revenue Vehicle Hours (00 Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (current \$) (current \$) (current \$) (current \$) (current \$)	Fpass Frwm Frwh Femp Fcost /Frwh Fcost/ Fpass Fpass/ Frwm Frwh/ Femp Frev/ Fcost Ppass Prwm Prwh Pemp Pcost /Prwh Pcost/ Ppass Ppass Prwm Prwh Pemp	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46 N/A \$32.87 \$32.87 \$19.64 \$19.64 1.67 0.11	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43 N/A \$35.73 \$34.79 \$21.54 \$20.97 1.66 0.10	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37 \$38.64 \$36.28 \$22.69 \$21.30 1.70 0.10	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8 \$40.21 \$36.18 \$22.78 \$20.50 1.77 0.10	0.72 29.5% 2000-01 1,886 181 15 116 \$1,122.19 \$962.15 \$8.95 \$7.67 125.37 10.41 0.13 33.3% 2000-01 78 829 48 N/A \$46.29 \$39.69 \$28.38 \$24.33 1.63 0.09
Service Effectiveness Labor Efficiency (000) Farebox Recovery FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANC Operating Data Total Passengers (000) Revenue Vehicle Miles (00) Revenue Vehicle Hours (00) Employee Equivalents (FTI Performance Concepts Cost Efficiency	(current \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (constant FY96 \$) (current \$) (current \$) (current \$) (current \$) (current \$)	Fpass Frwm Frwh Femp Fcost /Frwh Fcost/ Fpass Fpass/ Frwm Frwh/ Femp Frev/ Fcost Ppass Prwm Prwh Pemp Pcost /Prwh Pcost/ Ppass	0.75 31.4% 1996-97 1,510 139 11 100 \$1,091.27 \$1,091.27 \$7.95 \$7.95 137.27 10.86 0.11 31.0% 1996-97 77 719 46 N/A \$32.87 \$32.87 \$19.64 \$19.64 1.67	0.75 31.1% 1997-98 1,554 140 11 103 \$1,104.00 \$1,074.98 \$7.74 \$7.54 142.64 11.14 0.11 32.0% 1997-98 71 712 43 N/A \$35.73 \$34.79 \$21.54 \$20.97 1.66	0.72 31.7% 1998-99 1,671 176 14 116 \$983.49 \$923.46 \$8.26 \$7.76 119.07 9.48 0.12 32.6% 1998-99 72 696 42 37 \$38.64 \$36.28 \$22.69 \$21.30 1.70	0.64 31.3% 1999-00 1,857 182 15 116 \$979.72 \$881.58 \$7.94 \$7.15 123.38 10.23 0.13 34.7% 1999-00 78 802 44 8 \$40.21 \$36.18 \$22.78 \$20.50 1.77	0.7 29.59 2000-0 1,88 18 11 \$1,122.1 \$962.1 \$8.9 \$7.6 125.3 10.4 0.1 33.39 2000-0 7 82 4 N// \$46.2 \$39.6 \$28.3 \$24.3 1.6

^{*} Fixed Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

** GGBHTD began ADA paratransit service in FY 94. FY 95 statistics for intercounty paratransit service only. FY 96, 97, 98, & 99 statistics include local Marin paratransit services.





Livermore-Amador Valley Transit Authority (LAVTA)

1362 Rutan Court, Suite 100 Livermore, CA 94550 (925) 455-7555

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

Starting Year	1986
Organization Type	Joint Powers Agency
Governing Body	7-member Board of Directors
Board Selection	Appointed by Alameda County Supervisors and city councils
Contract Service	ATC/Vancom Inc., vehicle operations and maintenance

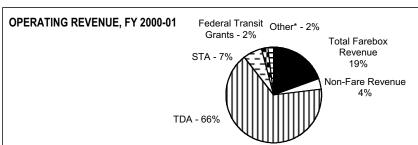
SERVICE AREA

Square Miles	40	
Population	171,652	

Services provided in the cities of Livermore, Pleasanton, Dublin, and the unincorporated areas of eastern Alameda County, with commuter service to Contra Costa County and Silicon Valley.

FARE STRUCTURE, FY 2000-01

Category	Single Fare Local Routes	Monthly Pass	Patronage
Adult	\$1.00	-	56%
Youth (under 5)	FREE	-	16%
Student	\$1.00	-	1070
Senior/Disabled	\$0.35	\$7.50	6%
Transfer	FREE	-	14%
Inter-Operator Transfer	\$0.25	-	7%



*Other: Measure B, BART payments for regional trips, Auxiliary Transportation Revenue, Interest, Miscellaneous

SYSTEM CHARACTERISTICS

Active fleet 67 motor buses 17 demand response

Total employees 135

Routes 23

Hours of Operation

Monday - Friday 4:27 am - 12:21 am
Saturday 6:53 am - 12:33 am
Sunday 7:23 am - 11:17 pm

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

CCCTA

BART

Joint Fare Instruments and Transfers:

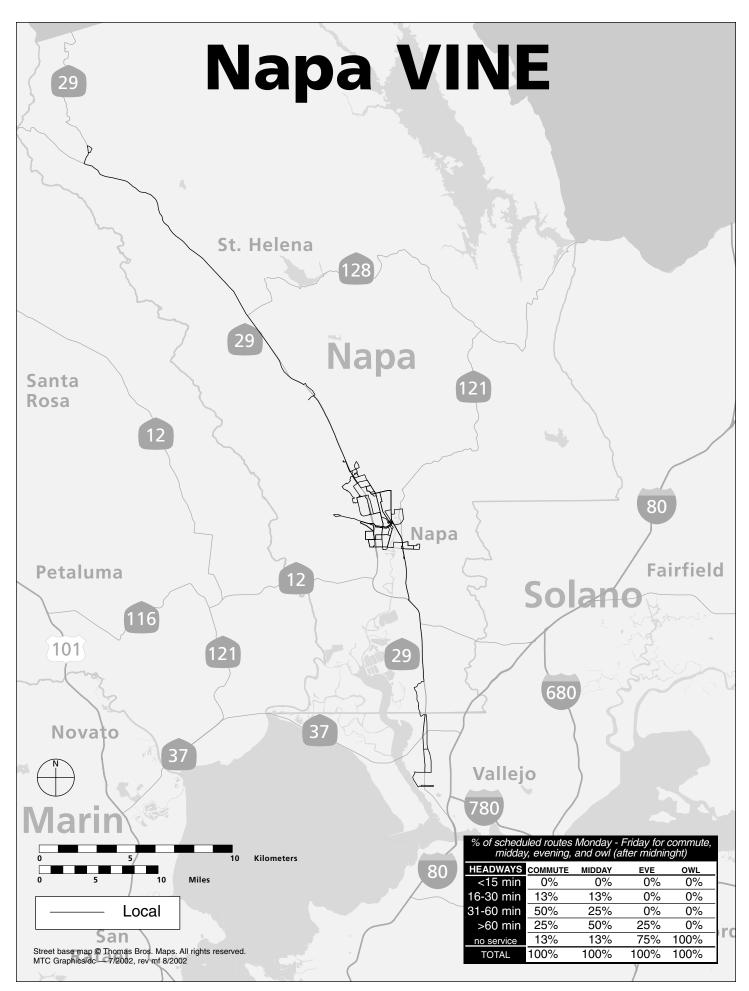
CCCTA Transfer

BART Transfer

SOURCE

LAVTA

Posted Route Dies	SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Paralament	Operating Costs (000)							
Paralle Coast	Fixed Route Bus		Bcost	\$5,010	\$5,517	\$6,074	\$6,901	\$7,606
Operating Revenue (000) Fixed Route Bus Breev \$704 \$9068 \$11,53 \$1,471 \$1,556 Farebox: Fixed Route Bus Prev 28 39 43 46 25 Total Farebox Revenue rev \$732 \$1,007 \$1,105 \$1,517 \$1,582 Non-Fare Revenue rev \$732 \$1,007 \$1,105 \$15,177 \$1,582 Property Tax 0 0 0 0 0 0 0 TOA 4 6 \$2 0 0 0 0 TOA 4 120 \$5,025 4,680 \$5,053 \$5,417 \$513 STA 4 120 \$5,025 4,680 \$5,053 \$5,417 \$513 \$541 \$517<	Paratransit		Pcost	230	311	386	451	547
Fareboox Faved Roube Bias Briw \$704 \$986 \$1,153 \$1,471 \$1,556 \$1,670 \$1,670 \$1,670 \$1,670 \$1,670 \$1,570 \$1,	Total Costs		cost	\$5,240	\$5,828	\$6,460	\$7,352	\$8,152
Paraltanist	Operating Revenue (000)							
Total Farehox Revenue	Farebox:	Fixed Route Bus	Brev	\$704	\$968	\$1,153	\$1,471	\$1,556
Non-Fare Revenue		Paratransit	Prev	28	39	43	46	26
Property Tax	Total Farebox Revenue		rev	\$732	\$1,007	\$1,195	\$1,517	\$1,582
County Sales Tax	Non-Fare Revenue		rev	0	0	66	182	291
TOA 1,00	Property Tax			0	0	0	0	0
STA 263 337 324 524 531 Federal Transit Grants 406 81 57 179 179 Other 449 100 95 127 173 Total Revenue \$6,016 \$6,602 \$6,460 \$7,593 \$8,152 Operating Subsidy per Passenger (cost-revi/pass) ************************************	County Sales Tax			46	52	62	0	0
Pederal Transit Grants	TDA			4,120	5,025	4,660	5,063	5,417
Other 449 100 95 127 153 Total Revenue \$6,016 \$6,602 \$6,400 \$7,993 \$8,152 Operating Subsidy per Passenger (cost-rev/pass 1998-97 1997-98 1998-99 1999-90 2000-01 FIXED-ROUTE BUS PERFORMANCE 1998-97 1997-98 1998-99 1999-90 2000-01 Operating Data 1.135 1.433 1.594 1.836 2.02 Revenue Vehicle Miles (000) Brwm 1.220 1.585 1.678 1.778 1.904 Revenue Vehicle Miles (000) Brwm 1.220 1.585 1.678 1.778 1.904 Revenue Vehicle Miles (000) Brwm 76 99 107 113 123 123 Everiue Vehicle Miles (000) Brwm 56.62 55.44 \$3.39 \$56.02 \$56.16 \$56.15 \$66.15 \$66.26 \$54.44 \$53.39 \$56.02 \$52.26 Cost Efficiency (constant FY97 \$) Bcost/ Bpass \$4.42 \$3.35	STA			263	337	324	524	531
Total Revenue	Federal Transit Grants			406	81	57	179	179
Second Subsidy per Passenger Coost-rev/pass 1936-97 1997-98 1998-99 1999-00 2000-01	Other			449	100	95	127	153
PREDROUTE BUS PERFORMANCE	Total Revenue			\$6,016	\$6,602	\$6,460	\$7,593	\$8,152
Passengers (000) Bpass 1,135 1,433 1,594 1,365 2,202 Revenue Vehicle Milles (000) Br/m 1,220 1,585 1,678 1,778 1,904 Revenue Vehicle Hours (000) Br/m 76 99 107 113 123 Employee Equivalents (FTE) Bemp 75 116 128 122 144 Performance Concepts	Operating Subsidy per Pass	senger	(cost-rev)/pass					\$2.80
Passengers (000) Bpass 1,135 1,433 1,594 1,366 2,202 2,203 2,003 2,000 2	FIXED-ROUTE BUS PERFORMA	NCE		1996-97	1997-98	1998-99	1999-00	2000-01
Revenue Vehicle Miles (000) Br/m 1,220 1,585 1,678 1,778 1,900	Operating Data							
Revenue Vehicle Hours (000) Brvh 76 99 107 113 123 123 126 Employee Equivalents (FTE) Bemp 75 116 128 122 144 144 156 128 122 144 145	Total Passengers (000)		Bpass	1,135	1,433	1,594	1,836	2,202
Bemp 75	Revenue Vehicle Miles (000))	Brvm	1,220	1,585	1,678	1,778	1,904
Performance Concepts	Revenue Vehicle Hours (00	0)	Brvh	76	99	107	113	123
Cost Efficiency (current \$) Bcost/ Br/h \$66.26 \$55.91 \$56.86 \$61.15 \$61.65 Cost Efficiency (constant FY97 \$) \$66.26 \$54.44 \$53.39 \$55.02 \$52.86 Cost Effectiveness (current \$) Bcost/ Bpass \$4.42 \$3.85 \$3.81 \$3.76 \$3.45 Cost Effectiveness (constant FY97 \$) \$4.42 \$3.75 \$3.58 \$3.38 \$2.96 Service Effectiveness (constant FY97 \$) \$4.42 \$3.75 \$3.58 \$3.38 \$2.96 Service Effectiveness Bpass/ Br/rh 15.00 14.52 14.93 16.27 17.85 Service Effectiveness Bpass/ Br/rh 0.93 0.90 0.95 1.03 1.16 Labor Efficiency (000) Br/rh Bemp 1.01 0.85 0.83 0.93 0.86 Farebox Recovery Brev/ Bcost 14.1% 17.5% 19.0% 21.3% 20.5% PARATRANIP EFFORMANCE 1996.97 1997-98 1998-99 1999-00 2000-01 <td>Employee Equivalents (FTE</td> <td>:)</td> <td>Bemp</td> <td>75</td> <td>116</td> <td>128</td> <td>122</td> <td>144</td>	Employee Equivalents (FTE	:)	Bemp	75	116	128	122	144
Cost Efficiency (constant FY97 \$) \$66.26 \$54.44 \$53.39 \$55.02 \$52.86 Cost Effectiveness (current \$) Bcost/ Bpass \$4.42 \$3.85 \$3.81 \$3.76 \$3.45 Cost Effectiveness (constant FY97 \$) \$4.42 \$3.75 \$3.58 \$3.38 \$2.96 Service Effectiveness Bpass/ Br/m 15.00 14.52 14.93 16.27 17.85 Service Effectiveness Bpass/ Br/m 0.93 0.90 0.95 1.03 1.16 Labor Efficiency (000) Br/m/ Bemp 1.01 0.85 0.83 0.93 0.86 Farebox Recovery Brew/ Bcost 14.1% 17.5% 19.0% 21.3% 20.5% PARATRANSIT PERFORMANCE 1936-97 1937-98 1938-99 1999-00 2000-01 Operating Data 1 10 1.5 1.32 23 235 257 Revenue Vehicle Miles (000) Pr/m 169 195 232 235 257 Revenu	Performance Concepts							
Cost Efficiency (constant FY97 \$) \$66.26 \$54.44 \$53.39 \$55.02 \$52.86 Cost Effectiveness (current \$) Bcost/ Bpass \$4.42 \$3.85 \$3.81 \$3.76 \$3.45 Cost Effectiveness (constant FY97 \$) \$4.42 \$3.75 \$3.58 \$3.38 \$2.96 Service Effectiveness Bpass/ Brvm 15.00 14.52 14.93 16.27 17.85 Service Effectiveness Bpass/ Brvm 0.93 0.90 0.95 1.03 1.16 Labor Efficiency (000) Brvh/ Bemp 1.01 0.85 0.83 0.93 0.86 Farebox Recovery Brew/ Bcost 14.1% 17.5% 19.0% 21.3% 20.5% PARATRANIT PERFORMANCE 1996-97 1997-98 1998-99 1999-00 2000-01 Cost and Ferry Deferormance 1996-97 1997-98 1998-99 1999-00 2000-01 Total Passengers (000) Ppass 27 30 34 36 38 <t< td=""><td>Cost Efficiency</td><td>(current \$)</td><td>Bcost/ Brvh</td><td>\$66.26</td><td>\$55.91</td><td>\$56.86</td><td>\$61.15</td><td>\$61.65</td></t<>	Cost Efficiency	(current \$)	Bcost/ Brvh	\$66.26	\$55.91	\$56.86	\$61.15	\$61.65
Cost Effectiveness (constant FY97 \$) S4.42 \$3.75 \$3.58 \$3.38 \$2.96	Cost Efficiency	(constant FY97 \$)		\$66.26	\$54.44	\$53.39	\$55.02	\$52.86
Service Effectiveness Bpass/ Brvh 15.00 14.52 14.93 16.27 17.85 Service Effectiveness Bpass/ Brvm 0.93 0.90 0.95 1.03 1.16 Labor Efficiency (000) Brvh/ Bemp 1.01 0.85 0.83 0.93 0.86 Farebox Recovery Brev/ Boost 14.1% 17.5% 19.0% 21.3% 20.5% PARATRANSIT PERFORMANCE 1996-97 1997-98 1998-99 1999-00 2000-01 Operating Data Total Passengers (000) Ppass 27 30 34 36 38 Revenue Vehicle Miles (000) Prvm 169 195 232 235 257 Revenue Vehicle Hours (000) Prvm 11 13 14 16 19 Employee Equivalents (FTE) Pemp 8 10 11 13 16 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.82 \$26.69	Cost Effectiveness	(current \$)	Bcost/ Bpass	\$4.42	\$3.85	\$3.81	\$3.76	\$3.45
Service Effectiveness Bpass/ Br/m 0.93 0.90 0.95 1.03 1.16	Cost Effectiveness	(constant FY97 \$)		\$4.42	\$3.75	\$3.58	\$3.38	\$2.96
Labor Efficiency (000) Brvh Bemp 1.01 0.85 0.83 0.93 0.86	Service Effectiveness		Bpass/ Brvh	15.00	14.52	14.93	16.27	17.85
Farebox Recovery Brew Bcost 14.1% 17.5% 19.0% 21.3% 20.5%	Service Effectiveness		Bpass/ Brvm	0.93	0.90	0.95	1.03	1.16
Paratransit performance	Labor Efficiency (000)		Brvh/ Bemp	1.01	0.85	0.83	0.93	0.86
Total Passengers (000) Ppass 27 30 34 36 38 Revenue Vehicle Miles (000) Pprvm 169 195 232 235 257 Revenue Vehicle Hours (000) Pprvm 11 13 14 16 19 Employee Equivalents (FTE) Pemp 8 10 11 13 14 16 19 Employee Equivalents (FTE) Pemp 8 10 11 13 16 Performance Concepts Prost /Prvh \$20.63 \$24.82 \$26.69 \$28.10 \$28.91 Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost /Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness (constant FY97 \$) \$2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass / Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Efficiency (000) Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Efficiency (000) Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Efficiency (000) Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Efficiency (000) Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.18 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.25 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.25 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.25 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.23 1.25 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.25 1.32 1.25 Cost Effectiveness Prvh / Pemp 1.39 1.25 1.32 1.25 1.32 1.25 1.32 1.25 1.32 1.25	Farebox Recovery		Brev/ Bcost	14.1%	17.5%	19.0%	21.3%	20.5%
Total Passengers (000) Ppass 27 30 34 36 38 Revenue Vehicle Miles (000) Prvm 169 195 232 235 257 Revenue Vehicle Hours (000) Prvh 11 13 14 16 19 Employee Equivalents (FTE) Pemp 8 10 11 13 16 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.82 \$26.69 \$28.10 \$28.91 Cost Efficiency (constant FY97 \$) \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0	PARATRANSIT PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Revenue Vehicle Miles (000) Prvm 169 195 232 235 257 Revenue Vehicle Hours (000) Prvh 11 13 14 16 19 Employee Equivalents (FTE) Pemp 8 10 11 13 16 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.82 \$26.69 \$28.10 \$28.91 Cost Efficiency (constant FY97 \$) \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 <td>Operating Data</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Operating Data							
Revenue Vehicle Hours (000) Prvh 11 13 14 16 19 Employee Equivalents (FTE) Pemp 8 10 11 13 16 19 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.82 \$26.69 \$28.10 \$28.91 Cost Efficiency (constant FY97 \$) \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Total Passengers (000)		Ppass	27	30	34	36	38
Employee Equivalents (FTE) Pemp 8 10 11 13 16 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.82 \$26.69 \$28.10 \$28.91 Cost Efficiency (constant FY97 \$) \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Revenue Vehicle Miles (000))	Prvm	169	195	232	235	257
Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.82 \$26.69 \$28.10 \$28.91 Cost Efficiency (constant FY97 \$) \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Revenue Vehicle Hours (00	0)	Prvh	11	13	14	16	19
Cost Efficiency (current \$) Pcost /Prvh \$20.63 \$24.82 \$26.69 \$28.10 \$28.91 Cost Efficiency (constant FY97 \$) \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Employee Equivalents (FTE	.)	Pemp	8	10	11	13	16
Cost Efficiency (constant FY97 \$) \$20.63 \$24.17 \$25.06 \$25.29 \$24.79 Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Performance Concepts							
Cost Effectiveness (current \$) Pcost/ Ppass \$8.63 \$10.52 \$11.26 \$12.55 \$28.91 Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Cost Efficiency	(current \$)	Pcost /Prvh	\$20.63	\$24.82	\$26.69	\$28.10	\$28.91
Cost Effectiveness (constant FY97 \$) \$8.63 \$10.25 \$10.57 \$11.29 \$24.79 Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Cost Efficiency	(constant FY97 \$)		\$20.63	\$24.17	\$25.06	\$25.29	\$24.79
Service Effectiveness Ppass/ Prvh 2.39 2.36 2.37 2.24 1.98 Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Cost Effectiveness	(current \$)	Pcost/ Ppass	\$8.63	\$10.52	\$11.26	\$12.55	\$28.91
Service Effectiveness Ppass/ Prvm 0.16 0.15 0.15 0.15 0.15 Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Cost Effectiveness	(constant FY97 \$)		\$8.63	\$10.25	\$10.57	\$11.29	\$24.79
Labor Efficiency (000) Prvh/ Pemp 1.39 1.25 1.32 1.23 1.18	Service Effectiveness		Ppass/ Prvh	2.39	2.36	2.37	2.24	1.98
	Service Effectiveness		Ppass/ Prvm	0.16	0.15	0.15	0.15	0.15
Farebox Recovery Prev/ Pcost 12.2% 12.5% 11.0% 10.2% 4.7%	Labor Efficiency (000)		· · · · · · · · · · · · · · · · · · ·	1.39	1.25	1.32	1.23	1.18
	Farebox Recovery		Prev/ Pcost	12.2%	12.5%	11.0%	10.2%	4.7%





VINE

1804 Soscol Avenue, Suite 200 Napa, CA 94559-1346 (800) 696-6443

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

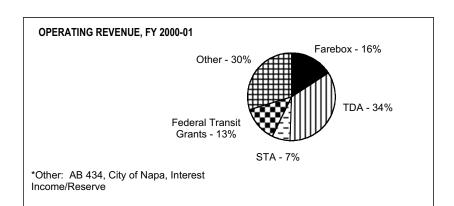
Starting Year	1974 (VINE); 1991 (NVT)	
Organization Type	Joint Powers Agency	
Governing Body	Napa City Transportation Planning Agency	
Board Selection	NCTPA Board (8 members)	
Contract Service	ATC Management	

SERVICE AREA

Square Miles	82.5	
Population	121,000	

Service area encompasses the City of Napa and some unincorporated areas of Napa County. Vine's Route 10 includes the Highway 29 corridor in napa County into Vallejo. VineGo, operated by ATC, is the countywide ADA paratransit provider.

FIXED ROUTE FARE ST	RUCTURE, FY 2000-01			
Category	Single Fare*	VINE 20-Ride Pass	VINE Rte.10 Monthly Pass**	Patronage
Adult	\$1.00	\$17.00	\$40.00	37%
Youth (6-12)	\$0.75	-	\$30.00	15%
Student (13-18)	\$0.75	\$10.00	\$30.00	1370
Senior/Disabled	\$0.50	\$8.00	\$20.00	13%
Transfer	FREE	-	-	35%
*for the first zone; each add **distance-based	itional zone is an additiona	I \$0.50		



SYSTEM CHARACTERISTICS

Active fleet	23 motor buses
Total employees	40
Routes	8
local	8

Hours of Operation

Monday - Friday	5:20 am - 7:50 pm
Saturday	6:30 am - 7:30 pm
Sunday	8:30 am - 5:30 pm*
*limited service	

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

Vallejo Transit / Baylink Ferry

Benicia Transit

American Canyon Transit

Yountville Shuttle

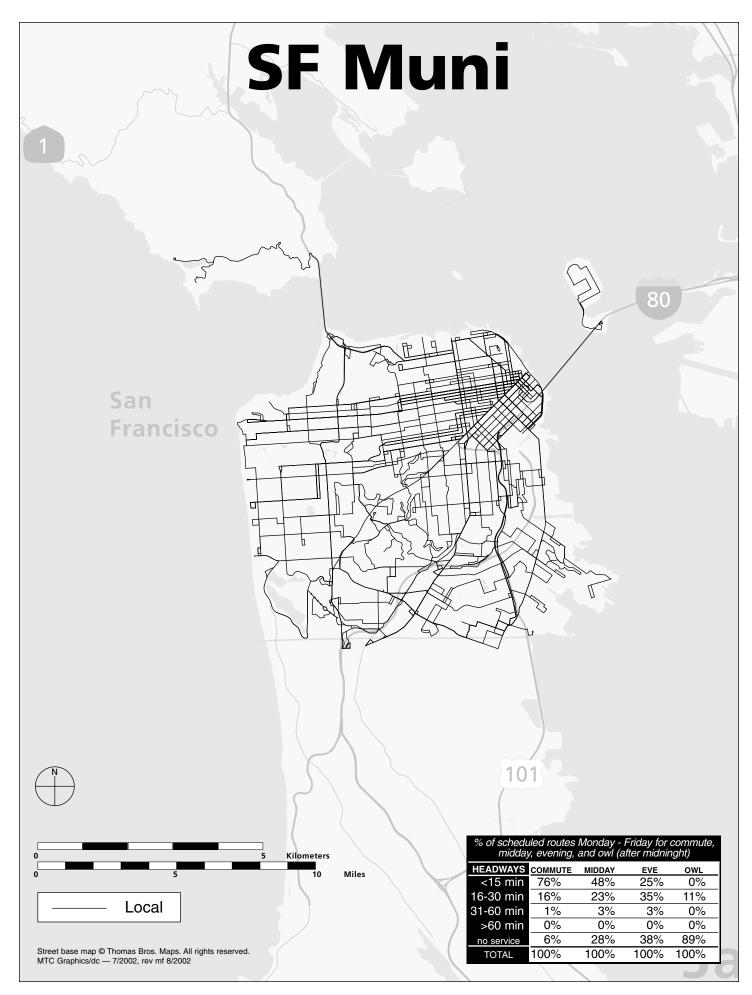
St. Helena Vine

SOURCE:

VINE*

VINE*							
SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost	\$1,996	\$2,034	\$2,125	\$2,877	\$2,611
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$442	\$495	\$523	\$517	\$582
Non-Fare Revenue		rev	18	21	24	-	0
Property Tax			-	-	-	-	0
County Sales Tax			-	-	-	-	0
TDA			1,003	1,017	979	2,244	1,266
STA			208	207	230	208	251
Federal Transit Grants			280	295	503	427	476
Other			45	-	-	50	1,090
Total Revenue			\$1,554	\$1,541	\$1,736	\$2,930	\$3,664
Operating Subsidy per Pass	senger	(cost-rev)/pass					\$2.34
FIXED-ROUTE BUS PERFORMA	NCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data	····				.000		
Total Passengers (000)		Bpass	833	920	864	852	869
Revenue Vehicle Miles (000))	Brvm	576	582	557	625	688
Revenue Vehicle Hours (00	,	Brvh	38	39	38	40	44
Employee Equivalents (FTE	·	Bemp	33	34	39	43	40
	7						
Performance Concepts	(D = = = +/D ::: : !=		*	***		
Cost Efficiency	(current \$)	Bcost/Brvh	\$52.53	\$52.57	\$56.19	\$71.33	\$59.73
Cost Efficiency	(constant FY97 \$)	D 1/D	\$52.53	\$51.18	\$52.76	\$64.19	\$51.21
Cost Effectiveness	(current \$)	Bcost/Bpass	\$2.40	\$2.21	\$2.46	\$3.38	\$3.01
Cost Effectiveness	(constant FY97 \$)		\$2.40	\$2.15	\$2.31	\$3.04	\$2.58
Service Effectiveness		Bpass/Brvh	21.92	23.76	22.84	21.13	19.87
Service Effectiveness		Bpass/Brvm	1.45	1.58	1.55	1.36	1.26
Labor Efficiency (000)		Brvh/Bemp	1.15	1.14	0.97	0.94	1.09
Farebox Recovery		Brev/Bcost	22.1%	24.4%	24.6%	18.0%	22.3%
INTERCITY VINEGO							
SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Pcost	\$703	\$732	\$870	\$870	\$867
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Prev	\$69	\$63	\$79	\$121	\$95
TDA			599	778	713	765	153
Other			6	16	0	0	0
Total Revenue			\$674	\$857	\$792	\$885	\$248
PARATRANSIT PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Ppass	41	34	43	43	44
Revenue Vehicle Miles (000))	Prvm	240	215	258	258	235
Revenue Vehicle Hours (00	0)	Prvh	13	14	15	15	14
Employee Equivalents (FTE	:)**	Pemp	7	9	20	20	20
Performance Concepts							
Cost Efficiency	(current \$)	Pcost/Prvh	\$54.08	\$53.94	\$57.32	\$57.32	\$63.03
Cost Efficiency	(constant FY97 \$)	7 00007 7 7 77	\$54.08	\$52.52	\$53.83	\$51.58	\$54.04
Cost Effectiveness	(current \$)	Pcost/Ppass	\$17.15	\$21.50	\$20.24	\$20.24	\$19.53
Cost Effectiveness	(constant FY97 \$)	1 00001 pass	\$17.15	\$20.94	\$19.00	\$18.21	\$16.75
Service Effectiveness	(Ppass/Prvh	3.15	2.51	2.83	2.83	3.23
Service Effectiveness		Ppass/Prvm	0.17	0.16	0.17	0.17	0.19
Labor Efficiency (000)		Prvh/Pemp	1.86	1.47	0.76	0.76	0.19
Farebox Recovery		Prev/Pcost	9.9%	8.6%	9.1%	13.9%	11.0%
i arebox itecovery		1 161/17 0001	3.3 /0	0.0 /0	J. 1 /0	10.5/0	11.0%

^{*} Prior to FY1998-99, bus service included The VINE and Napa Valley Transit. In 1999, these operations were combined into what is currently the VINE service.
** Operator has noted inconsistencies in reportings for FY 1996-97 and 1997-98.





San Francisco Municipal Railway

949 Presidio Avenue San Francisco, CA 94120 (415) 673-6864

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

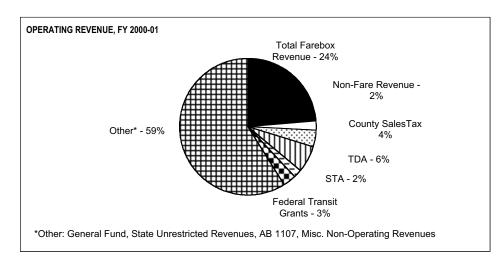
Starting Year	1912
Organization Type	Municipal Transit Agency
Governing Body	7-member Board under the Municipal Transporation Agency
Board Selection	Appointed by the mayor of San Francisco

SERVICE AREA

Square Miles	49	
Population	781,900	

Services are primarily provided in the city and county area of San Francisco. Routes 9, 14, 28, 54, and 76 extend service to Daly City, San Bruno, Marin Headlands and San

FIXED ROUTE FARE STRUCTURE, FY 2000-01 Monthly Single Fare Cable Car Pass Patronage Category Adult \$1.00 \$2.00 \$35.00 n/a Youth \$0.35 \$2.00 \$8.00 n/a Student Senior/Disabled \$0.35 \$2.00 \$8.00 n/a Transfer **FREE** n/a



SYSTEM CHARACTERISTICS			
Active fleet	40	cable car	
	172	light rail	
	499	motor bus	
	330	trolley bus	
Total employees	3,903		
Routes	82		
local	64		
express	16		
Hours of Operation			

24 hours Monday - Sunday

INTER-OPERATOR COORDINATION

Inter-Operator Connections

AC Transit Caltrain **BART** Vallejo Transit SamTrans Oakland/Alameda Ferry GGHTBD (Bus & Ferry)

Joint Fare Instruments and Transfers:

AC/Muni Joint Pass

Muni FastPass on BART

Caltrain/Muni (Peninsula Pass)

Muni/Vallejo Ferry Joint Pass

Muni/Golden Gate Joint Pass

BART Plus

BART/Muni&East Bay Ferry/Muni Transfer

FY 2002 Claim for Transportation Development Act and State Transit

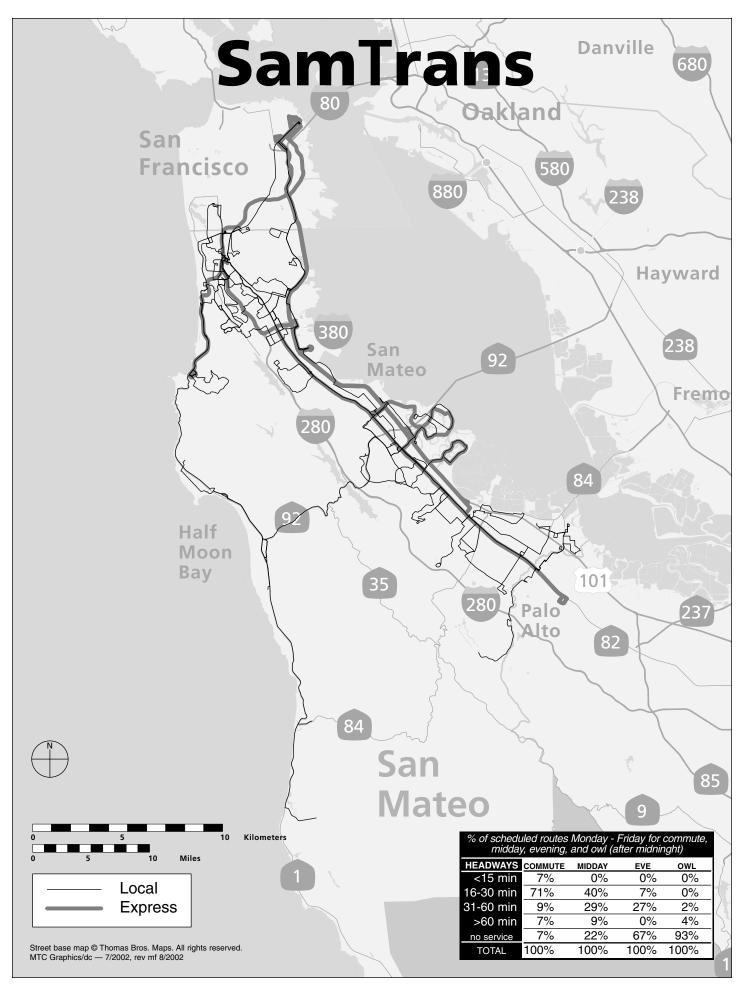
SF MUNI

3F WUNI							
SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Motor Bus		Bcost	\$122,117	\$123,346	\$138,362	\$160,789	164,556
Trolley Bus		Tcost	78,146	84,525	95,357	\$111,979	111,520
Cable Car		Ccost	18,125	27,238	28,610	\$30,257	34,019
Light Rail		Rcost	54,305	73,544	77,012	\$92,461	100,702
Paratransit		Pcost	9,857	10,234	11,285	\$14,094	16,624
Total Costs		cost	\$282,550	\$318,887	\$350,626	\$409,580	\$427,421
Operating Revenue (000)							
Farebox:	Motor Bus*	Brev	\$39,355	\$40,290	\$40,759	\$40,497	\$40,998
	Trolley Bus	Trev	35,406	33,615	34,314	34,103	34,524
	Cable Car	Crev	6,558	6,585	6,379	3,575	3,619
	Light Rail	Rrev	16,096	16,880	15,632	20,958	21,217
	Paratransit	Prev	592	519	567	765	481
Total Farebox Revenue		rev	\$98,007	\$97,889	\$97,651	\$99,899	\$100,840
Non-Fare Revenue		rev	3,229	4,504	8,923	10,644	9,765
Property Tax			0	0	0	0	0
County Sales Tax			4,700	6,937	9,838	14,423	16,767
TDA			25,794	27,829	30,053	30,131	27,358
STA			7,023	7,276	9,741	8,498	8,249
Federal Transit Grants			3,001	546	1,068	16,923	12,749
Other			140,796	168,815	193,463	229,062	251,693
Total Revenue			\$282,550	\$313,796	\$350,738	\$409,580	\$427,421
Operating Subsidy per Passenger		(cost-rev)/pass	\$202,330	\$313,790	\$350, <i>1</i> 36	\$409,560	
		(COSI-TEV)/pass					\$1.34
MOTOR BUS PERFORMANCE Operating Data			1996-97	1997-98	1998-99	1999-00	2000-01
Total Passengers (000)		Bpass	89,826	92,845	92,978	96,394	96,033
Revenue Vehicle Miles (000)		Brvm	12,119	12,298	12,388	12,396	12,448
Revenue Vehicle Hours (000)		Brvh	1,328	1,360	1,377	1,377	1,406
Employee Equivalents (FTE)		Bemp	1,392	1,395	1,529	1,453	1,496
Performance Concepts		·	,	,	,	· · · · · · · · · · · · · · · · · · ·	
Cost Efficiency	(current \$)	Bcost/ Brvh	\$91.96	\$90.70	\$100.49	\$116.76	\$117.07
Cost Efficiency	(constant FY97						
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$91.96	\$88.31	\$94.35	\$105.07	\$100.37
Cost Effectiveness	(constant FY97	· · · · · · · · · · · · · · · · · · ·	\$1.36	\$1.33	\$1.49	\$1.67	\$1.71
Service Effectiveness	(CONSTANT F 197	,	\$1.36	\$1.29	\$1.40	\$1.50	\$1.47
Service Effectiveness		Bpass/ Brvh	67.64	68.27	67.53	70.00	68.32
		Bpass/ Brvm	7.41	7.55	7.51	7.78	7.71
Labor Efficiency (000)		Brvh/ Bemp	0.95	0.97	0.90	0.95	0.94
Farebox Recovery		Brev/ Bcost	32.2%	32.7%	29.5%	25.2%	24.9%
TROLLEY BUS PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Tpass	80,811	77,463	78,275	78,461	80,868
Revenue Vehicle Miles (000)		Trvm	7,105	6,872	7,027	7,065	7,025
Revenue Vehicle Hours (000)		Trvh	1,007	987	1,007	1,015	1,016
Employee Equivalents (FTE)		Temp	1,072	1,044	1,165	1,159	1,145
Performance Concepts							
Cost Efficiency	(current \$)	Tcost /Trvh	\$77.60	\$85.65	\$94.72	\$110.36	\$109.80
Cost Efficiency	(constant FY97	\$)	\$77.60	\$83.40	\$88.94	\$99.31	\$94.14
Cost Effectiveness	(current \$)	Tcost/ Tpass	\$0.97	\$1.09	\$1.22	\$1.43	\$1.38
Cost Effectiveness	(constant FY97	\$)	\$0.97	\$1.06	\$1.14	\$1.28	\$1.18
Service Effectiveness		Tpass/ Trvh	80.25	78.50	77.75	77.33	79.62
Service Effectiveness		Tpass/ Trvm	11.37	11.27	11.14	11.11	11.51
Labor Efficiency (000)		Trvh/ Temp	0.94	0.95	0.86	0.88	0.89
Farebox Recovery		Trev/ Tcost	45.3%	39.8%	36.0%	30.5%	31.0%
- Globox Recovery		10001	70.070	J3.0 /0	30.0 /0	50.570	31.070

SF MUNI

31 MON						
CABLE CAR PERFORMANCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data						
Total Passengers (000)	Cpass	9,834	9,883	9,701	9,206	8,478
Revenue Vehicle Miles (000)	Crvm	520	518	494	524	495
Revenue Vehicle Hours (000)	Crvh	129	129	121	130	129
Employee Equivalents (FTE)	Cemp	266	326	332	354	359
Performance Concepts						
Cost Efficiency	(current \$) Ccost /Crvh	\$140.50	\$211.81	\$236.58	\$233.33	\$263.92
Cost Efficiency	(constant FY97 \$)	\$140.50	\$206.24	\$222.14	\$209.96	\$226.28
Cost Effectiveness	(current \$) Ccost/ Cpass	\$1.84	\$2.76	\$2.95	\$3.29	\$4.01
Cost Effectiveness	(constant FY97 \$)	\$1.84	\$2.68	\$2.77	\$2.96	\$3.44
Service Effectiveness	Cpass/ Crvh	76.23	76.85	80.22	71.00	65.77
Service Effectiveness	Cpass/ Crvm	18.91	19.07	19.62	17.58	17.14
Labor Efficiency (000)	Crvh/ Cemp	0.48	0.39	0.36	0.37	0.36
Farebox Recovery	Crev/ Ccost	36.2%	24.2%	22.3%	11.8%	10.6%
LIGHT RAIL PERFORMANCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data						
Total Passengers (000)	Rpass	36,738	38,898	35,660	41,610	49,699
Revenue Vehicle Miles (000)	Rrvm	3,739	3,778	4,015	4,314	4,738
Revenue Vehicle Hours (000)	Rrvh	368	378	426	474	518
Employee Equivalents (FTE)	Remp	638	785	822	792	903
Performance Concepts						
Cost Efficiency	(current \$) Rcost /Rrvh	\$147.57	\$194.36	\$180.61	\$195.06	\$194.37
Cost Efficiency	(constant FY97 \$)	\$147.57	\$189.25	\$169.59	\$175.52	\$166.65
Cost Effectiveness	(current \$) Rcost/ Rpass	\$1.48	\$1.89	\$2.16	\$2.22	\$2.03
Cost Effectiveness	(constant FY97 \$)	\$1.48	\$1.84	\$2.03	\$2.00	\$1.74
Service Effectiveness	Rpass/ Rrvh	99.83	102.80	83.63	87.78	95.93
Service Effectiveness	Rpass/ Rrvm	9.83	10.30	8.88	9.64	10.49
Labor Efficiency (000)	Rrvh/ Remp	0.58	0.48	0.52	0.60	0.57
Farebox Recovery	Rrev/ Rcost	29.6%	23.0%	20.3%	22.7%	21.1%
PARATRANSIT PERFORMANCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data						
Total Passengers (000)	Ppass	422	418	436	510	1,127
Revenue Vehicle Miles (000)	Prvm	812	755	828	803	3,231
Revenue Vehicle Hours (000)	Prvh	83	76	82	84	264
Employee Equivalents (FTE)	Pemp					
Performance Concepts						
Cost Efficiency	(current \$) Pcost /Prvh	\$118.76	\$135.15	\$138.10	\$167.88	\$62.89
Cost Efficiency	(constant FY97 \$)	\$118.76	\$131.60	\$129.67	\$151.07	\$53.92
Cost Effectiveness	(current \$) Pcost/ Ppass	\$23.36	\$24.45	\$25.90	\$27.62	\$14.75
Cost Effectiveness	(constant FY97 \$)	\$23.36	\$23.81	\$24.32	\$24.85	\$12.64
Service Effectiveness	Ppass/ Prvh	5.08	5.53	5.33	6.08	4.26
Service Effectiveness	Ppass/ Prvm	0.52	0.55	0.53	0.64	0.35
Labor Efficiency (000)	Prvh/ Pemp					
Farebox Recovery	Prev/ Pcost	6.0%	5.1%	5.0%	5.4%	2.9%

^{**}Colly total farebox revenue is reported by Muni for Motor Bus, Trolley Bus, Cable Car, and Light Rail services. Farebox revenues for these modes are MTC estimates based on modal share of total ridership. Farebox revenue for Paratransit is reported information. Due to a clarification in reporting, modal farebox revenue estimates in the 2000 and 2001 editions may differ slightly from previous editions of the Statistical Summary.



SamTrans San Mateo County Transit District

1250 San Carlos Avenue San Carlos, CA 94070 (650) 508-6200

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

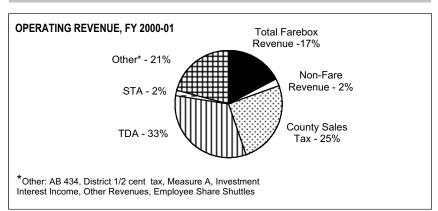
Starting Year	1975
Organization Type	Transit District created by the State Legislature
Governing Body	9-member Board of Directors
Board Selection	5 elected officials from the cities and county of San Mateo, 3 citizen appointees, 1 appointed transporation expert
Contract Service	MV Transportation

SERVICE AREA

Square Miles	448	
Population	712,700	

Services are provided in the cities of Atherton, Belmont, Burlingame, Colma, Daly City, East Palo Alto, Foster City, Hillsborough, Menlo Park, Millbrae, Pacifica, Palo Alto, Redwood City, San Bruno, Sam Carlos, San Mateo, South San Francisco, and outlying areas in San Mateo County. Service includes express and local service to San Francisco Transbay Terminal, and to northern Santa Clara County.

FARE STRUCTURE, FY 2000	0-01				
Category	Single Fare	Express Routes*	Monthly Pass	Patronage	
Adult	\$1.10	\$2.50-\$3.00	\$38.00	61%	
Youth/Student(under 17)	\$0.75	\$1.25	\$22.00	23%	
Senior	\$0.50	\$1.25-\$3.00	\$18.00	16%	
Disabled**	\$0.50	\$1.00-\$2.50	\$18.00	10 /6	
Transfer	FREE	-	-	n/a	
* Express routes: 1F, 7F, 16F, 17F, 18F, 19F, 41F, 47F, 48F, and 49F. ** Fare for Redi-Wheels (Demand Response) is \$1.00					



SYSTEM CHARACTERISTICS				
Active fleet	323 motor buses			
	60 vans			
Total employees	558			
Routes	76			
local	66			
express	10			

Hours of Operation

Monday - Friday	4:47 am - 2:15 am
Saturday/Sunday	4:57 am - 2:23 am

INTER-OPERATOR COORDINATION

Coordinated Schedules:

Caltrain

Other Connections:

AC Transit

BART	Dumbarton Express

SCVTA

GGBHTD Muni

Joint Fare Instruments and Transfers:

AC Transit/SamTrans Transbay Transfer

Peninsula Pass (Caltrain/Muni/SCVTA)

SamTrans/SCVTA Transfer

Muni/SamTrans (Route 24b)

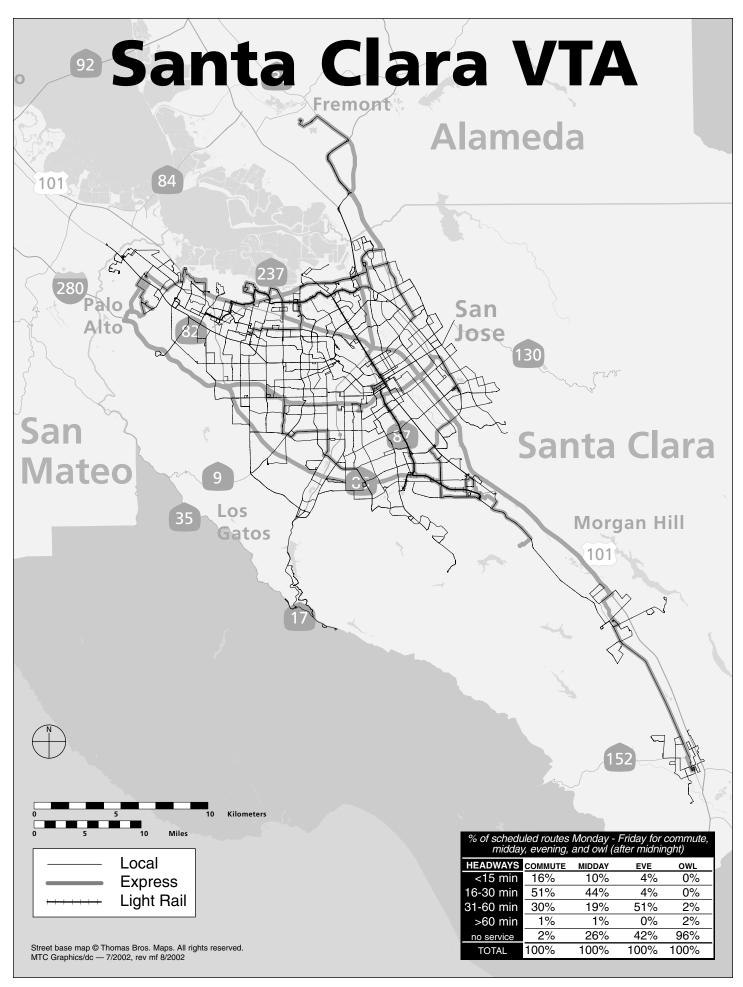
SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit

SAMTRANS

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)*							
Fixed Route Bus		Bcost	\$50,315	\$54,110	\$51,615	\$55,777	\$60,773
Paratransit		Pcost	4,180	4,297	4,468	4,926	5,078
Total Costs			\$54,495	\$58,407	\$56,083	\$60,703	\$65,850
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$13,951	\$14,158	\$15,612	\$14,918	15,625
	Paratransit	Prev	266	230	284	278	294
Total Farebox Revenue			\$14,217	\$14,388	\$15,896	\$15,196	15,919
Non-Fare Revenue			593	628	747	1,008	2,175
Property Tax			0	0	0	0	0
County Sales Tax			13,993	27,530	21,477	26,901	23,344
TDA			24,163	26,042	27,513	27,703	30,149
STA			1,735	1,682	2,158	2,038	1,703
Federal Transit Grants			65	31	51	1	41
Other			209	141	267	3,117	19,141
Total Revenue			\$54,975	\$70,443	\$68,109	\$75,965	\$92,471
FIXED-ROUTE BUS PERFORMANC	Ε		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Bpass	18,368	18,649	18,162	17,729	17,924
Revenue Vehicle Miles (000)		Brvm	7,474	8,838	7,679	7,895	7,759
Revenue Vehicle Hours (000)		Brvh	575	680	592	617	625
Employee Equivalents (FTE)		Bemp	529	536	528	528	655
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$87.50	\$79.52	\$87.16	\$90.33	\$97.29
Cost Efficiency	(constant FY97 \$)		\$87.50	\$77.42	\$81.84	\$81.28	\$83.42
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2.74	\$2.90	\$2.84	\$3.15	\$3.39
Cost Effectiveness	(constant FY97 \$)		\$2.74	\$2.83	\$2.56	\$2.83	\$2.91
Service Effectiveness		Bpass/ Brvh	31.94	27.41	30.67	28.71	28.69
Service Effectiveness		Bpass/ Brvm	2.46	2.11	2.37	2.25	2.31
Labor Efficiency (000)		Brvh/ Bemp	1.09	1.27	1.12	1.17	0.95
Farebox Recovery		Brev/ Bcost	27.7%	26.2%	30.2%	26.80%	25.7%
PARATRANSIT PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Ppass	194	185	188	196	212
Revenue Vehicle Miles (000)		Prvm	1,354	1,356	1,574	1,583	1,694
Revenue Vehicle Hours (000)		Prvh	108	117	125	127	155
Employee Equivalents (FTE)		Pemp	130	132	135	135	6
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$38.70	\$36.73	\$35.74	\$38.80	\$32.76
Cost Efficiency	(constant FY97 \$)		\$38.70	\$35.76	\$33.56	\$34.92	\$28.09
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$21.55	\$23.23	\$23.77	\$25.10	\$23.97
Cost Effectiveness	(constant FY97 \$)	, -	\$21.55	\$22.62	\$22.32	\$22.59	\$20.55
Service Effectiveness		Ppass/ Prvh	1.80	1.58	1.50	1.55	1.37
Service Effectiveness		Ppass/ Prvm	0.14	0.14	0.12	0.12	0.13
Labor Efficiency (000)		Prvh/ Pemp	0.83	0.89	0.93	0.94	0.03
Farebox Recovery		Prev/ Pcost	6.4%	5.4%	6.4%	0.0%	5.8%
*Evaluates Caltrans and Multimodal of			0.170	5.770	5.170	0.070	3.070

^{*}Excludes Caltrans and Multimodal contributions





SANTA CLARA VALLEY TRANSPORATION AUTHORITY

3331 North First Street San Jose, CA 95134-1906 (408) 321-2300

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

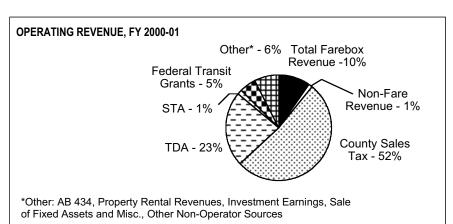
Starting Year	1972
Organization Type	Transit District created by the State Legislature
Governing Body	12-member Board of Directors
Board Selection	10 members and 4 alternates from cities within service area
	2 members and 1 alternate from Santa Clara County

SERVICE AREA

Square Miles	326	
Population	1,724,000	

Services are provided in the cities of Campbel, Cupertino Gilroy, Los Altos, Los Altos Hills, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, Santa Clara, Saratoga, Sunnyvale, and unincorporated areas of Santa Clara County, as well as adjacent areas of San Mateo County and Alameda County.

FARE STRUCTURE, FY 2000-01						
Category	Single Fare	Monthly Pass	Patronage			
Adult	\$1.25	\$39.00	70%			
Youth (5-17)	\$0.70	\$22.00	20%			
Senior/Disabled	\$0.40	\$9.00	7%			
Express	\$2.00	\$63.00	3%			



SYSTEM CHARACTERISTICS				
Active fleet	461	motor buses		
	54	light rail		
	4	historic trolleys		
Total employees	2,596			
Routes	81			
local	61			
limited stop	7			
express	10			
light rail	3			

Hours of Operation

Monday - Sunday 24 hours

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

Caltrain	Samirans
BART	AC Transit
Amtrak	Hwy 17 Express
Altamont Commuter E	xpress
Dumbarton Express	

Joint Fare Instruments and Transfers:

AC Transit/VTA Transfer/Pass

Caltrain Monthly Pass

SamTrans/VTA Pass

VTA/BART Transfer

VTA/DB Transfer/Pass

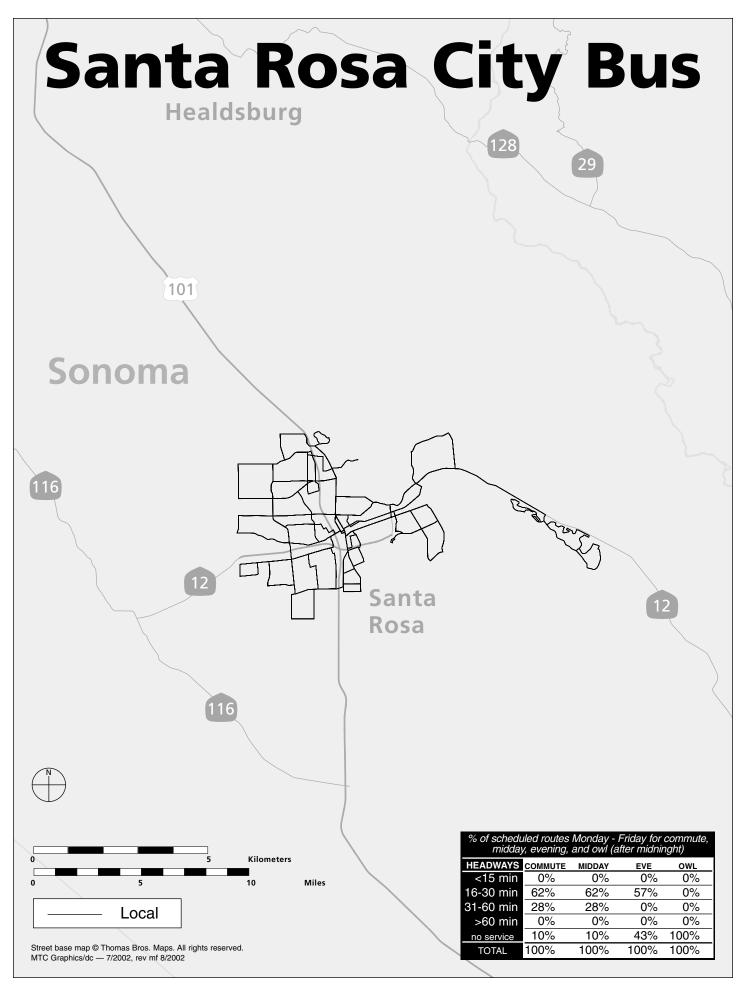
BART Plus Pass

Hwy 17 Express/VTA Transfer/Pass

ACE Pass

SOURCE:

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000) Fixed Route Bus		Bcost	# 404.007	\$440.470	\$404.454	# 100.000	
Light Rail		Rcost	\$134,397	\$148,178	\$161,451	\$186,269	\$201,488
Paratransit		Pcost	26,597	27,676	30,052	39,440	37,579
Total Costs			9,313	12,560	14,510	18,702	21,558
		cost	\$170,307	\$188,415	\$206,014	\$244,412	\$260,625
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$21,072	\$23,937	\$24,531	\$27,985	\$27,079
	Light Rail	Rrev	2,561	3,264	2,539	3,816	4,645
	Paratransit	Prev	854	1,063	1,286	1,781	1,930
Total Farebox Revenue		rev	\$24,487	\$28,264	\$28,355	\$33,582	\$33,654
Non-Fare Revenue		rev	1,944	2,802	3,655	5,709	4,079
Property Tax			0	0	0	0	0
County Sales Tax			128,969	113,055	143,712	121,180	183,540
TDA			64,676	67,829	62,528	75,309	81,186
STA			3,819	3,926	4,457	4,364	4,263
Federal Transit Grants			164	59	11,656	6,051	17,787
Other			9,336	10,460	16,540	17,095	26,511
Total Revenue			\$233,395	\$226,395	\$270,902	\$263,288	351,019
Operating Subsidy per Passer	nger	(cost-rev)/pass					\$3.98
FIXED-ROUTE BUS PERFORMAN	CE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Bpass	45,888	46,118	47,487	47,008	47,238
Revenue Vehicle Miles (000)		Brvm	17,451	18,026	18,940	19,140	22,640
Revenue Vehicle Hours (000)		Brvh	1,280	1,347	1,422	1,472	1,617
Employee Equivalents (FTE)		Bemp	1,732	1,822	1,836	2,130	2207
Performance Concepts		·	,	,	,	· ·	
Cost Efficiency	(current \$)	Bcost/ Brvh	\$104.98	\$110.02	\$113.51	\$126.58	\$124.61
Cost Efficiency	(constant FY97 \$)	DCOSt/ DIVII	\$104.98	\$107.13	\$106.58	\$120.38	\$106.84
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2.93	\$3.21	\$3.40	\$3.96	\$4.27
Cost Effectiveness	(constant FY97 \$)	осози празз	\$2.93	\$3.13	\$3.40	\$3.57	\$3.66
Service Effectiveness	(σοπιτατία το τ φ)	Bpass/ Brvh					
Service Effectiveness		Bpass/ Brvm	35.84 2.63	34.24 2.56	33.39	31.94 2.46	29.21
Labor Efficiency (000)		Brvh/ Bemp	0.74	0.74	2.51 0.77	0.69	0.73
Farebox Recovery		Brev/ Bcost	15.7%	16.2%	15.2%	15.0%	13.4%
·		Brow Boool					
LIGHT RAIL PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data		Page	0.700	0.000	0.000	7.044	0.007
Total Passengers (000) Revenue Vehicle Miles (000)		Rpass	6,728	6,900	6,863	7,914	9,237
		Rrvm	1,888	2,073	2,210	2,422	2,885
Revenue Vehicle Hours (000)		Rrvh	119	134	141	163	132
Employee Equivalents (FTE)		Remp	267	269	282	332	348
Performance Concepts							
Cost Efficiency	(current \$)	Rcost /Rrvh	\$223.15	\$207.14	\$213.34	\$241.97	\$284.69
Cost Efficiency	(constant FY97 \$)		\$223.15	\$201.69	\$200.32	\$217.73	\$244.09
Cost Effectiveness	(current \$)	Rcost/ Rpass	\$3.95	\$4.01	\$4.38	\$4.98	\$4.07
Cost Effectiveness	(constant FY97 \$)		\$3.95	\$3.91	\$4.11	\$4.48	\$3.49
Service Effectiveness		Rpass/ Rrvh	56.45	51.64	48.72	48.55	69.98
Service Effectiveness		Rpass/ Rrvm	3.56	3.33	3.11	3.27	3.20
Labor Efficiency (000)		Rrvh/ Remp	0.45	0.50	0.50	0.49	0.38
Farebox Recovery		Rrev/ Rcost	9.6%	11.8%	8.4%	9.7%	12.4%
PARATRANSIT PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
		Ppass	446	529	646	779	860
Operating Data		Ppass Prvm	446 1,994	529 2,492	646 3,523	779 7,399	860 8,495
Operating Data Total Passengers (000)		· · · · · · · · · · · · · · · · · · ·					
Operating Data Total Passengers (000) Revenue Vehicle Miles (000)		Prvm	1,994	2,492	3,523	7,399	8,495
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE)		Prvm Prvh	1,994 133	2,492 166	3,523 235	7,399 392	8,495 448
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts	(current \$)	Prvm Prvh Pemp	1,994 133 	2,492 166 	3,523 235 	7,399 392 	8,495 448
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency	(current \$)	Prvm Prvh	1,994 133 \$70.06	2,492 166 \$75.60	3,523 235 \$61.77	7,399 392 \$47.66	8,495 448 \$48.13
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency	(constant FY97 \$)	Prvm Prvh Pemp Pcost /Prvh	1,994 133 \$70.06 \$70.06	2,492 166 \$75.60 \$73.61	3,523 235 \$61.77 \$58.00	7,399 392 \$47.66 \$42.88	\$448.13 \$48.13
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness	(constant FY97 \$) (current \$)	Prvm Prvh Pemp	1,994 133 \$70.06 \$70.06 \$20.88	2,492 166 \$75.60 \$73.61 \$23.74	3,523 235 \$61.77 \$58.00 \$22.45	7,399 392 \$47.66 \$42.88 \$24.00	\$48.13 \$41.26 \$25.07
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness	(constant FY97 \$)	Prvm Prvh Pemp Pcost /Prvh Pcost/ Ppass	1,994 133 \$70.06 \$70.06 \$20.88 \$20.88	2,492 166 \$75.60 \$73.61 \$23.74 \$23.12	\$61.77 \$58.00 \$22.45 \$21.08	7,399 392 \$47.66 \$42.88 \$24.00 \$21.60	\$48.13 \$48.13 \$41.26 \$25.07 \$21.49
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness	(constant FY97 \$) (current \$)	Prvm Prvh Pemp Pcost /Prvh Pcost/ Ppass	1,994 133 \$70.06 \$70.06 \$20.88 \$20.88 3.35	2,492 166 \$75.60 \$73.61 \$23.74 \$23.12 3.18	\$61.77 \$58.00 \$22.45 \$21.08 2.75	7,399 392 \$47.66 \$42.88 \$24.00 \$21.60 1.99	\$48.13 \$48.13 \$41.26 \$25.07 \$21.49
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Service Effectiveness	(constant FY97 \$) (current \$)	Prvm Prvh Pemp Pcost /Prvh Pcost/ Ppass Ppass/ Prvh Ppass/ Prvm	\$70.06 \$70.06 \$20.88 \$20.88 \$0.22	\$75.60 \$73.61 \$23.74 \$23.12 3.18 0.21	\$61.77 \$58.00 \$22.45 \$21.08 2.75 0.18	7,399 392 \$47.66 \$42.88 \$24.00 \$21.60 1.99 0.11	\$48.13 \$48.13 \$41.26 \$25.07 \$21.49 0.10
Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness	(constant FY97 \$) (current \$)	Prvm Prvh Pemp Pcost /Prvh Pcost/ Ppass	1,994 133 \$70.06 \$70.06 \$20.88 \$20.88 3.35	2,492 166 \$75.60 \$73.61 \$23.74 \$23.12 3.18	\$61.77 \$58.00 \$22.45 \$21.08 2.75	7,399 392 \$47.66 \$42.88 \$24.00 \$21.60 1.99	\$48.13 \$48.13 \$41.26 \$25.07 \$21.49





Santa Rosa City Bus

P.O. Box 1678 Santa Rosa, CA 95402 (707) 543-3325

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

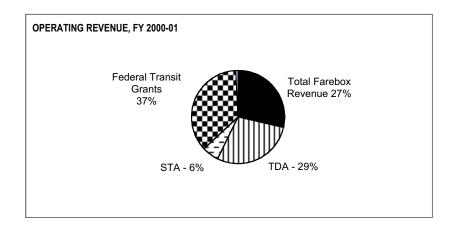
Starting Year	1958
Organization Type	Municipal transit agency
Governing Body	City Council
Board Selection	City Council
Contract Service	Volunteer Wheels ADA Partransit Service

SERVICE AREA

Square Miles	41	
Population	150.779	

Services are provided in the area bounded by the Santa Rosa city limits and in some unincorporated Roseland areas.

FIXED ROUTE FARE STRUCTURE, FY 2000-01					
Category	Single Fare Local Routes	Monthly Pass	Patronage		
Adult	\$1.00	\$32.00	33%		
Youth (under 5)	FREE	-	21%		
Student (5-18)	\$0.75	\$5.00/\$10.00*	2.70		
Senior/Disabled	\$0.50	\$16.00	16%		
Transfer	FREE	-	30%		
*summer only					



SYSTEM CHARACTERISTICS

Active fleet	26 motor buses

Total employees 65
Routes 17

Hours of Operation

Monday - Friday 6:00 am - 8:30 pm

Saturday 6:00 am - 8:30 pm

Sunday 10:00 am - 5:30 pm

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

GGBHTD

Sonoma County Transit

Menocino Transit Authority

Lake County Transit

Joint Fare Instruments and Transfers:

Sonoma Super Pass

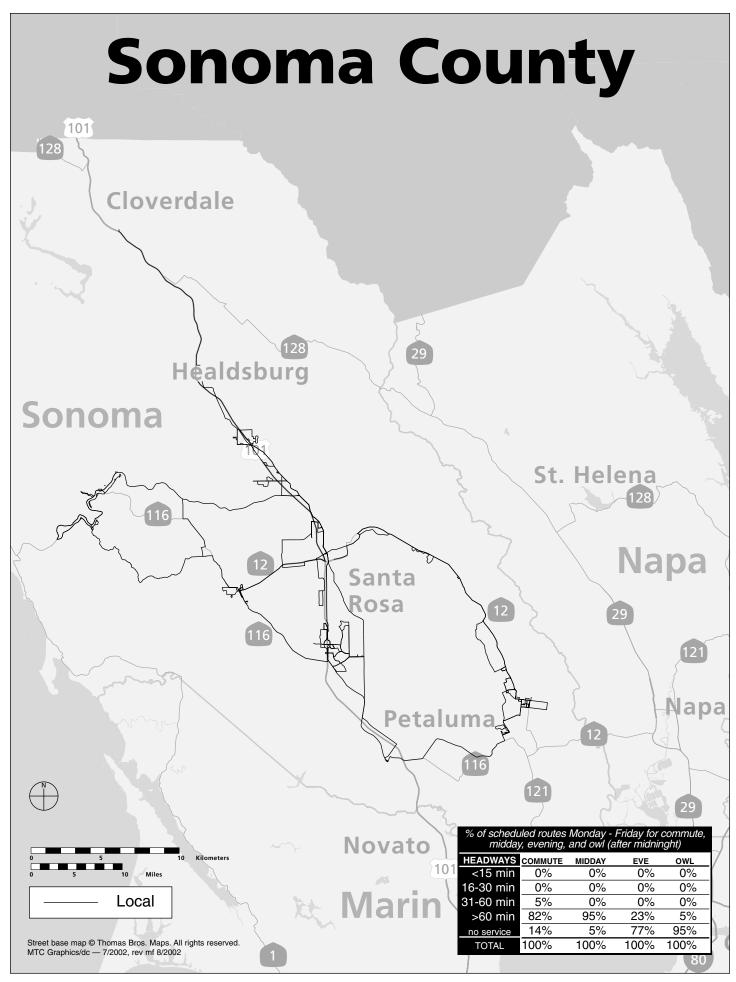
Free Transfers from Santa Rosa City Bus

Free Transfers from Golden Gate Transit

SOURCE:

SANTA ROSA CITY BUS

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost	\$3,962	\$4,176	\$4,230	\$4,631	\$4,635
Paratransit		Pcost	292	351	374	401	472
Total Costs			\$4,254	\$4,527	\$4,604	\$5,032	\$5,107
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$1,139	\$1,119	\$1,304	\$1,417	\$1,445
	Paratransit	Prev	46	48	44	52	44
Total Farebox Revenue			\$1,185	\$1,167	\$1,348	\$1,469	\$1,489
Non-Fare Revenue			0	105	24	63	0
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			1,915	2,306	1,476	1,852	1,479
STA			0	237	225	301	301
Federal Transit Grants			1,060	479	1,572	1,711	1,882
Other			17	269	20	0	-44
Total Revenue			\$4,177	\$4,563	\$4,665	\$5,398	\$5,107
FIXED-ROUTE BUS PERFORM	ANCE		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Bpass	1,871	1,965	1,919	2,178	2,178
Revenue Vehicle Miles (00	0)	Brvm	740	737	738	874	944
Revenue Vehicle Hours (00	00)	Brvh	59	60	58	67	76
Employee Equivalents (FTI	E)	Bemp	63	55	61	51	75
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$67	\$70	\$73	\$69	\$61
Cost Efficiency	(constant FY97 \$)		\$67	\$68	\$68	\$62	\$52
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2	\$2	\$2	\$2	\$2
Cost Effectiveness	(constant FY97 \$)		\$2	\$2	\$2	\$2	\$2
Service Effectiveness		Bpass/ Brvh	31.71	32.92	33.04	32.56	28.60
Service Effectiveness		Bpass/ Brvm	2.53	2.67	2.60	2.49	2.31
Labor Efficiency (000)		Brvh/ Bemp	0.94	1.09	0.95	1.31	1.02
Farebox Recovery		Brev/ Bcost	28.7%	26.8%	30.8%	30.6%	31.2%
PARATRANSIT PERFORMANC Operating Data	E		1996-97	1997-98	1998-99	1999-00	2000-01
Total Passengers (000)		Ppass	23	21	23	24	24
Revenue Vehicle Miles (00	0)	Prvm	172	170	67	69	124
Revenue Vehicle Hours (00	<u>′</u>	Prvh	19	19	11	11	10
Employee Equivalents (FTI	· · · · · · · · · · · · · · · · · · ·	Pemp	6	8	9	10	10
Performance Concepts	,	· · · · · · · · · · · · · · · · · · ·	•	-			
Cost Efficiency	(current \$)	Pcost /Prvh	\$15	\$18	\$33	\$36	\$47
Cost Efficiency	(constant FY97 \$)	1 0001 71 717	\$15	\$18	\$31	\$33	\$40
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$13	\$17	\$16	\$17	\$20
Cost Effectiveness	(constant FY97 \$)		\$13	\$17 \$16	\$15	\$15	\$17
Service Effectiveness	(Ppass/ Prvh	1.21	1.08	2.00	2.18	2.40
Service Effectiveness		Ppass/ Prvm	0.13	0.12	0.34	0.35	0.19
Labor Efficiency (000)		Prvh/ Pemp	3.17	2.42	1.27	1.10	1.00
Farebox Recovery		Prev/ Pcost	15.8%	13.7%	11.7%	13.0%	9.4%
1 GLODON INCOOVERY			10.070	10.770	11.770	10.070	J. 4 /0





Sonoma County Transit

355 West Robles Avenue Santa Rosa, CA 95407 (707) 585-7516

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

Starting Year	1980
Organization Type	County Transit Agency
Governing Body	Sonoma County Board of Supervisors
Board Selection	Sonoma County Board of Supervisors
Contract Service	ATC/Vancom Inc., Volunteer Center of Sonoma County

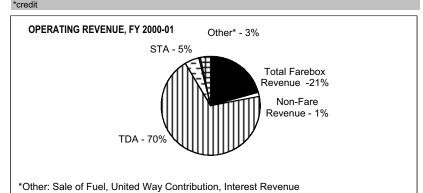
SERVICE AREA

Square Miles	340	
Population	219,950	

Service area encompasses all of Sonoma County including the cities of Cloverdale, Cotati, Healdsburg, Petaluma, Rohnert Park, Santa Rosa, Sebastopol, Sonoma, and Windsor.

FIXED ROUTE FARE STRUCTURE, FY 2000-01

Category	Single Fare Local Routes	Single Fare Intercity Service	Monthly Pass	Patronage
Adult	\$0.85	\$1.05-\$2.55	\$40.00	42%
Youth (under 5)	FREE	FREE	-	42 /0
Student	0.65	\$0.85-\$2.10	30	26%
Senior/Disabled	0.4	\$0.50-\$1.25	20	20%
Inter-Operator Transfer	\$0.25*	\$0.25*	-	9%
Free Transfer	FREE	FREE	FREE	3%



SYSTEM CHARACTERISTICS

Active fleet	54 motor buses
Total employees	133
Routes	22
local	9
intercity	9
express	4

Hours of Operation

Monday - Friday 5:00 am - 11:00 pm Saturday/Sunday 7:00 am - 9:00 pm

INTER-OPERATOR COORDINATION

Coordinated Schedules:

Santa Rosa City Bus

Healdsburg Transit

GGBHTD

Petaluma Transit

Cloverdale Transit

Joint Fare Instruments and Transfers:

Sonoma Super Pass

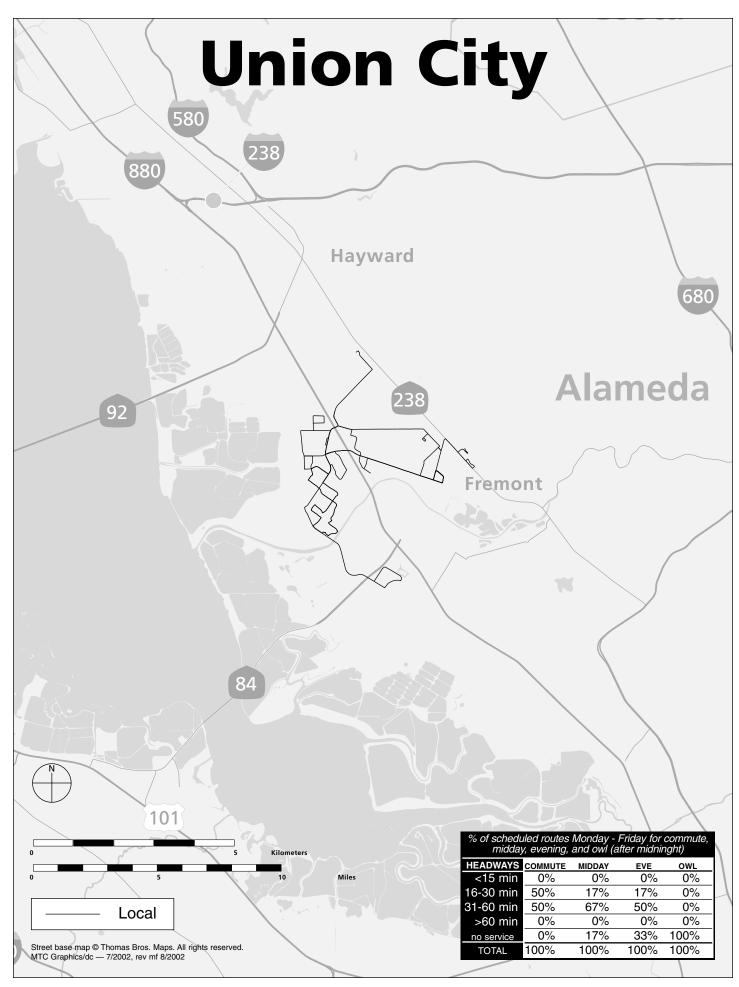
Free Transfers from Santa Rosa City Bus

SOURCE:

SONOMA COUNTY TRANSIT*

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost	\$5,096	\$5,192	\$5,626	\$6,041	\$6,765
Paratransit		Pcost	453	518	476	707	1,122
Total Costs		cost	\$5,549	\$5,710	\$6,102	\$6,748	\$7,887
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$1,454	\$1,425	\$1,527	\$1,512	\$1,575
	Paratransit	Prev	41	44	51	60	53
Total Farebox Revenue		rev	\$1,495	\$1,469	\$1,578	\$1,572	\$1,627
Non-Fare Revenue		rev	87	6	5	119	116
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			3,631	3,791	4120	4753	5,495
STA			433	322	284	391	380
Federal Transit Grants			38	30	30	30	30
Other			0	124	84	199	272
Total Revenue			\$5,684	\$5,743	\$6,102	\$7,064	\$7,920
Operating Subsidy per Passen	ger	(cost-rev)/pass					\$4.00
FIXED-ROUTE BUS PERFORMANC	E		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Bpass	1,337	1,382	1,450	1,486	1,511
Revenue Vehicle Miles (000)		Brvm	1,407	1,468	1,501	1,567	1,591
Revenue Vehicle Hours (000)		Brvh	82	87	92	95	98
Employee Equivalents (FTE)		Bemp	92	103	103	103	105
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$62.15	\$60.01	\$61.08	\$63.75	\$68.83
Cost Efficiency	(constant FY97 \$)		\$62.15	\$58.43	\$57.35	\$57.37	\$59.01
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.81	\$3.76	\$3.88	\$4.06	\$4.48
Cost Effectiveness	(constant FY97 \$)		\$3.81	\$3.66	\$3.64	\$3.66	\$3.84
Service Effectiveness		Bpass/ Brvh	16.30	15.98	15.74	15.68	15.37
Service Effectiveness		Bpass/ Brvm	0.95	0.94	0.97	0.95	0.95
Labor Efficiency (000)		Brvh/ Bemp	0.89	0.84	0.89	0.92	0.94
Farebox Recovery		Brev/ Bcost	28.5%	27.4%	27.1%	25.0%	23.3%
PARATRANSIT PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Ppass	29	21	24	25	26
Revenue Vehicle Miles (000)		Prvm	292	325	367	299	362
Revenue Vehicle Hours (000)		Prvh	18	19	20	22	23
Employee Equivalents (FTE)		Pemp	18	20	20	30	23
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$25.17	\$28.00	\$23.81	\$32.12	\$49.22
Cost Efficiency	(constant FY97 \$)		\$25.17	\$27.26	\$22.36	\$28.90	\$42.20
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$15.62	\$24.45	\$19.88	\$28.32	\$43.17
Cost Effectiveness	(constant FY97 \$)		\$15.62	\$23.81	\$18.67	\$25.49	\$37.01
Service Effectiveness		Ppass/ Prvh	1.61	1.15	1.20	1.13	1.14
Service Effectiveness		Ppass/ Prvm	0.10	0.07	0.07	0.08	0.07
Labor Efficiency (000)		Prvh/ Pemp	1.00	0.93	1.00	0.73	0.99
		Prev/ Pcost	9.1%	8.6%		8.5%	4.7%

^{*} Does not include services provided by Mendocino Transit Authority





Union City Transit

34009 Alvarado Niles Road Union City, CA 94587 (510) 471-3232

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

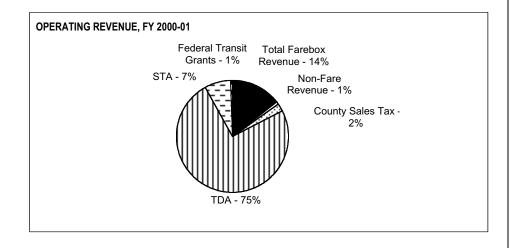
Starting Year	1975
Organization Type	Municipal Transit Agency
Governing Body	5-member elected city council
Contract Service	MV Transporation

SERVICE AREA

Square Miles	18	
Population	68,000	

Service area consists of the area within the city limits of Union City.

FIXED ROUTE FARE STRUCT	TURE, FY 2000-01		
Category	Single Fare	Monthly Pass	Patronage
Adult	\$1.10	\$33.00	45%
Youth (6-17)	\$1.10	\$33.00	45%
Senior/Disabled	\$0.40	\$11.00	15%
Inter-Operator Transfer	\$0.25	n/a	29%
Free Transfers	FREE	FREE	11%



SYSTEM CHARACTERISTICS		
Active fleet	13 motor buses	
Total employees	43	
Routes	6	
Routes	0	
Hours of Operation		
Monday - Friday	4:15 am - 9:20 pm	

Monday - Friday	4:15 am - 9:20 pm
Saturday	7:00 am - 7:30 pm
Sunday	8:00 am - 6:30 pm

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

AC Transit

Dumbarton Bridge Express

BART

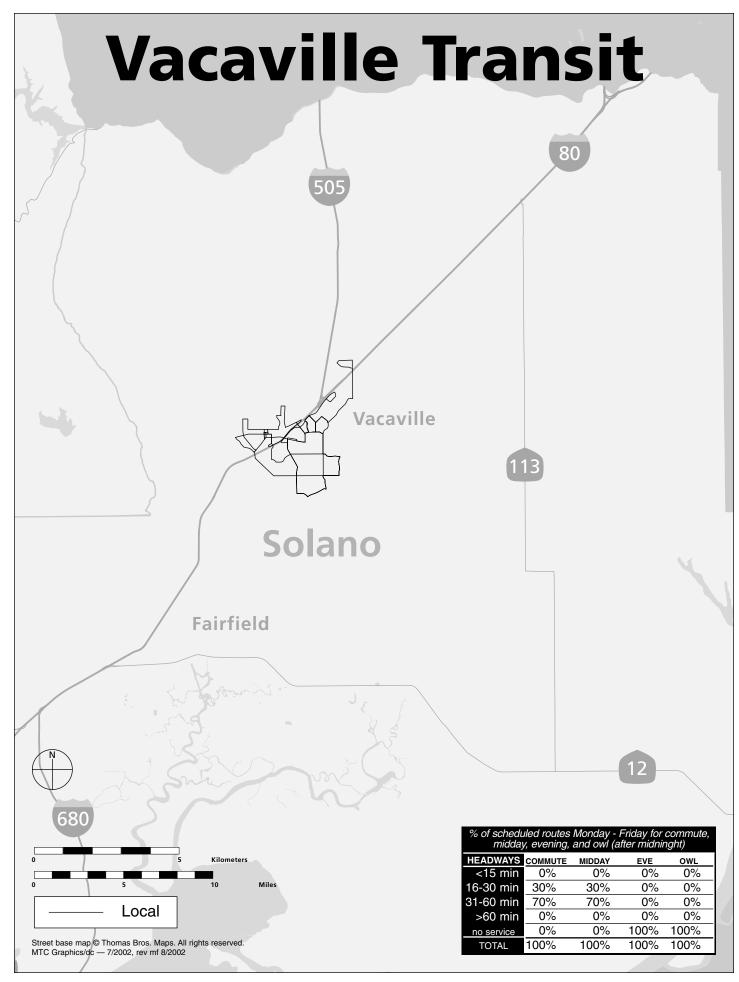
Joint Fare Instruments and Transfers:

BART Plus Pass

SOURCE:

UNION CITY TRANSIT

	UNION CITY TRA			1000-0-	4007-00		4000	
Fixed Route Bus	SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Paraltansis	· · · · · · · · · · · · · · · · · · ·					*	*	
State				\$1,432				\$2,201
Parebox			Pcost					234
Face Rouse Fixed Rouse Bus Brev \$244 \$278 \$290 \$292 \$797	l otal Costs			\$1,432	\$1,648	\$1,779	\$2,138	\$2,435
Paratransit	Operating Revenue (000)							
Total Farebox Revenue Rev \$244 \$286 \$299 \$302 Non-Fare Revenue Rev 22 22 24 80 Non-Fare Revenue	Farebox:	Fixed Route Bus	Brev	\$244				\$334
Non-Fare Revenue		Paratransit	Prev		8	10	10	15
Property Tax	Total Farebox Revenue		rev	\$244	\$286	\$299	\$302	\$349
County Sales Tax			rev	22	22	24	80	20
TDA	Property Tax			0	0	0	0	0
STA 0 87 52 43 43 48 8 3 37 75 75 43 75 75 75 75 75 75 75 7	County Sales Tax			0	52	62	59	58
Federal Transit Grants	TDA			1,118	1,297	1,338	1,575	1,812
Other				0	87	52	43	182
Total Revenue	Federal Transit Grants			48	8	3	37	13
Departing Subsidy per Passenger Cost-revi/pass 1996-97 1997-98 1998-99 1999-00 200	Other			0	0	1	7	0
Page 1996-97 1997-98 1998-99 1999-00 200	Total Revenue			\$1,432	\$1,752	\$1,779	\$2,104	2,435
Total Passengers (000) Bpass 493 525 493 505	Operating Subsidy per Passeng	ger	(cost-rev)/pass					\$3.67
Revenue Vehicle Miles (000) Brwm 427 425 462 488 Revenue Vehicle Miles (000) Brwm 427 425 462 488 Revenue Vehicle Hours (000) Brwm 31 31 34 36 Revenue Vehicle Hours (000) Brwm 33 40 43 47 Revenue Vehicle Hours (000) Revenue	FIXED-ROUTE BUS PERFORMANCI	E		1996-97	1997-98	1998-99	1999-00	2000-01
Revenue Vehicle Miles (000) Brvm 427 425 462 488	Operating Data							
Revenue Vehicle Hours (000) Br/h 31 31 34 36	Total Passengers (000)		Bpass	493	525	493	505	555
Revenue Vehicle Hours (000) Brvh 31 31 34 36	Revenue Vehicle Miles (000)		Brvm	427	425	462	488	500
Performance Concepts	Revenue Vehicle Hours (000)		Brvh	31			36	38
Cost Efficiency (current \$) Bcost/ Br/h \$46.24 \$45.47 \$45.58 \$51.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55	Employee Equivalents (FTE)		Bemp	33	40	43	47	44
Cost Efficiency (current \$) Bcost/ Br/h \$46.24 \$45.47 \$45.58 \$51.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55 \$55.43 \$55.55	Performance Concepts							
Cost Efficiency (constant FY97 \$) \$46.24 \$44.27 \$42.80 \$46.28 \$54.25 \$45.25		(current \$)	Bcost/ Bryh	\$46.24	\$45.47	\$45.58	\$51.43	\$57.86
Cost Effectiveness (current \$) Bcost/ Bpass \$2.91 \$2.68 \$3.13 \$3.66 \$9.50 Cost Effectiveness (constant FY97 \$) \$2.91 \$2.61 \$2.94 \$3.29 <t< td=""><td><u>.</u></td><td>· ,</td><td>Bood Bivii</td><td>-</td><td></td><td></td><td>· · · · · · · · · · · · · · · · · · ·</td><td>\$49.61</td></t<>	<u>.</u>	· ,	Bood Bivii	-			· · · · · · · · · · · · · · · · · · ·	\$49.61
Service Effectiveness Serv			Bcost/ Bnass		·			\$3.96
Service Effectiveness Bpass/ Brvh 15.90 16.94 14.58 14.07 1.03		· ,	20000 2pace		•			\$3.40
Service Effectiveness Bpass/ Brvm 1.15 1.23 1.07 1.03		(**************************************	Bnass/ Bryh		· · · · · · · · · · · · · · · · · · ·			14.60
Labor Efficiency (000) Brvh Bemp 0.94 0.77 0.79 0.76								1.11
Paratransit Performance Paratransit Perf			<u> </u>					0.86
Paratransit Performance 1996-97 1997-98 1998-99 1999-00 2000			•					15.2%
Operating Data Total Passengers (000) Ppass 7 5 7 Revenue Vehicle Miles (000) Prvm 32 23 31 Revenue Vehicle Hours (000) Prvh 4 3 4 Employee Equivalents (FTE) Pemp 4 4 4 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$63.91 \$73.89 \$79.40 \$6 Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2			2,01, 20001					
Total Passengers (000) Ppass 7 5 7 Revenue Vehicle Miles (000) Prvm 32 23 31 Revenue Vehicle Hours (000) Prvh 4 3 4 Employee Equivalents (FTE) Pemp 4 4 4 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$63.91 \$73.89 \$79.40 \$5 Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2				1996-97	1997-98	1998-99	1999-00	2000-01
Revenue Vehicle Miles (000) Prvm 32 23 31 Revenue Vehicle Hours (000) Prvh 4 3 4 Employee Equivalents (FTE) Pemp 4 4 4 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$63.91 \$73.89 \$79.40 \$5 Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2	Total Passengers (000)		Ppass		7	5	7	8
Revenue Vehicle Hours (000) Prvh 4 3 4 Employee Equivalents (FTE) Pemp 4 4 4 Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$63.91 \$73.89 \$79.40 \$5 Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2			Prvm					43
Performance Concepts Performance Concepts Cost Efficiency (current \$) Pcost /Prvh \$63.91 \$73.89 \$79.40 \$5 Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2			Prvh					4
Cost Efficiency (current \$) Pcost /Prvh \$63.91 \$73.89 \$79.40 \$6 Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2	Employee Equivalents (FTE)		Pemp					4
Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2	Performance Concepts							
Cost Efficiency (constant FY97 \$) \$62.23 \$69.38 \$71.44 \$4 Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2	Cost Efficiency	(current \$)	Pcost /Prvh		\$63.91	\$73.89	\$79.40	\$55.80
Cost Effectiveness (current \$) Pcost/ Ppass \$36.57 \$48.14 \$42.18 \$2 Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2	Cost Efficiency	(constant FY97 \$)						\$47.84
Cost Effectiveness (constant FY97 \$) \$35.61 \$45.20 \$37.95 \$2			Pcost/ Ppass					\$28.75
		.,	r · · ·					\$24.65
Service Effectiveness Ppass/ Prvh 1.75 1.54 1.88	Service Effectiveness		Ppass/ Prvh					1.94
								0.19
			· · · · · · · · · · · · · · · · · · ·					1.05
			· · · · · · · · · · · · · · · · · · ·					6.5%
5.5% T.1% 0.5%	. a. 350% (1000701 y				3.0 /0	r. 1 /0	3.070	0.570





Vacaville Transit District

650 Merchant Street Vacaville, CA 95688 (707) 449-5330

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

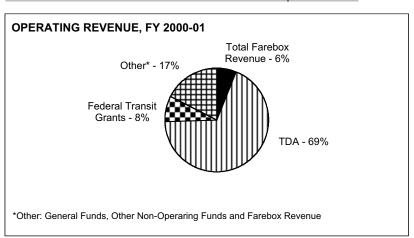
Starting Year	1981
Organization Type	Municipality
Governing Body	City Council
Board Selection	4 City Council members, 1 Mayor

SERVICE AREA

Square Miles	27	
Population	96,000	

City Coach has 9 fixed routes servicing incorporated areas of the City of Vacaville only.

FIXED ROUTE FARE STRUCTURE, FY 2000-01			
Category	Single Fare	Monthly Pass	Patronage
Adult	\$1.00	\$29.00	36%
Youth (under 5)	FREE	FREE	17%
Student	\$0.75	\$18.00	1770
Senior/Disabled	\$0.50	\$16.00	24%
Transfer	\$0.25	-	1%
Free Transfer	Free	Free	21%



SYSTEM CHARACTERISTICS

Active fleet	17 motor buses
Total employees	28
Routes	
local	8
express	1

Hours of Operation

Monday - Friday	6:35 am-7:10 pm		
Saturday	8:35 am-5:10 pm		

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

Fairfield/Suisun Transit

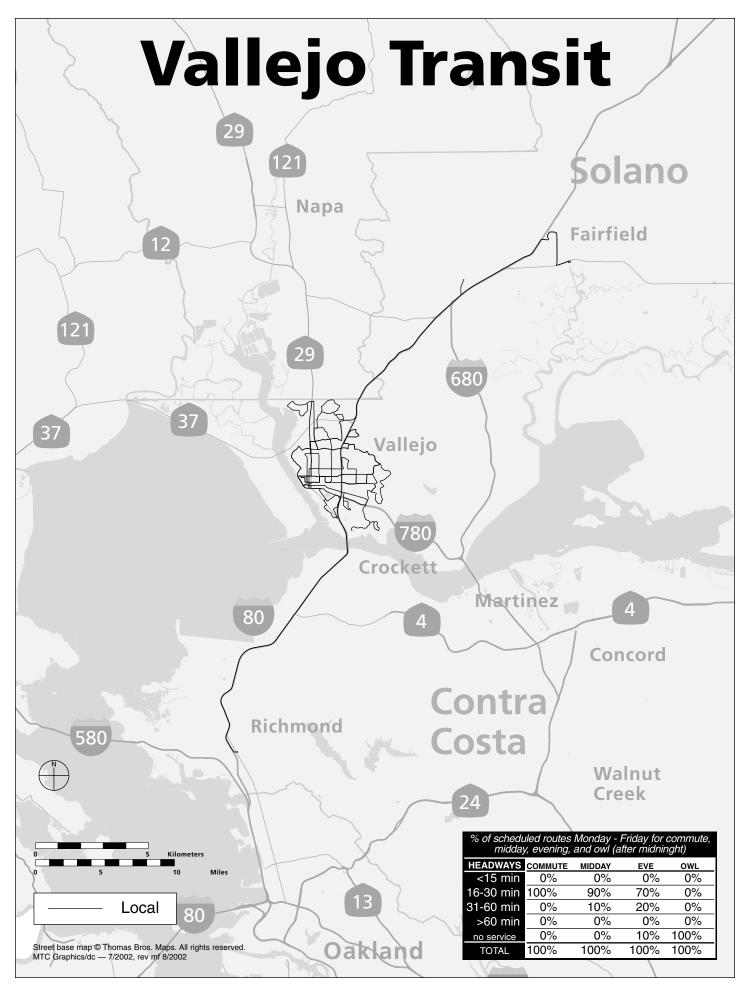
Vallejo Transit

SOURCE:

VACAVILLE TRANSIT*

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost					\$913
Paratransit		Pcost					264
Total Costs		cost					\$1,177
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev					\$103
	Paratransit	Prev					17
Total Farebox Revenue		rev	5				120
Non-Fare Revenue		rev	Data for FY 1996-97 through 1999-00			(
Property Tax			Not Readily Available				(
County Sales Tax							(
TDA							1,35
STA							(
Federal Transit Grants							162
Other							34
Total Revenue							\$1,983
Operating Subsidy per Passeng	er	(cost-rev)/pass					\$7.04
FIXED-ROUTE BUS PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data			10000				
Total Passengers (000)		Bpass					135
Revenue Vehicle Miles (000)		Brvm					270
Revenue Vehicle Hours (000)		Brvh					2′
Employee Equivalents (FTE)		Bemp					16
Performance Concepts		20p					
Cost Efficiency	(current \$)	Bcost/ Brvh	Data for	FY 1996-97 t	hrough 1999-00		\$43.34
Cost Efficiency	(constant FY97 \$)			Not Readily A			\$37.16
Cost Effectiveness	(current \$)	Bcost/ Bpass	-	- Tot Houding 7			\$6.74
Cost Effectiveness	(constant FY97 \$)						\$5.78
Service Effectiveness	(Bpass/ Brvh					6.43
Service Effectiveness		Bpass/ Brvm					0.50
Labor Efficiency (000)		Brvh/ Bemp					1.32
Farebox Recovery		Brev/ Bcost					11.3%
		Brow Boool					
PARATRANSIT PERFORMANCE*			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data		D					
Total Passengers (000)		Ppass					14
Revenue Vehicle Miles (000)		Prvm					6′
Revenue Vehicle Hours (000)		Prvh					
Employee Equivalents (FTE)		Pemp					
Performance Concepts	((0)	Deset /Dest					
Cost Efficiency	(current \$)	Pcost /Prvh	Data for FY 1996-97 through Not Readily Available				\$58.99
Cost Efficiency	(constant FY97 \$)				vailable		\$50.57
Cost Effectiveness	(current \$)	Pcost/ Ppass					\$19.03
Cost Effectiveness	(constant FY97 \$)						\$16.3
Service Effectiveness		Ppass/ Prvh					3.10
Service Effectiveness		Ppass/ Prvm					0.23
Labor Efficiency (000)		Prvh/ Pemp					1.12
Farebox Recovery		Prev/ Pcost					6.3%

Note: Vacaville Transit was included in the Statistical Summary of Bay Area Transit Operators for the first time in 2002. Data for previous years was not readily available.





Vallejo Transit

555 Santa Clara Street Vallejo, CA 94590 (800) 640-2877

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

Starting Year	1930's
Organization Type	Municipal Transit Agency
Governing Body	City Council, City of Vallejo
Board Selection	Vallejo City Councilmembers
Contract Service	Blue & Gold Fleet (ferry), MV Transporation (paratransit)

SERVICE AREA

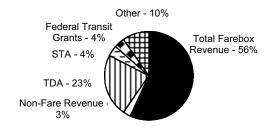
Square Miles	40	
Population	205,000	

Services are provided primarily in the City of Vallejo. Additional service iincludes: Bartlink service between Solano Mall / Solano College (in Fairfield) and the El Cerrito del Norte BART station; Baylink ferry service between downtown Vallejo and the San Francisco Ferry building; Demand Response "RunAbout" Service between Vallejo-Benicia and Vallejo Half Fare Taxi Program.

FARE STRUCTURE, FY 2000-01

Category	Bus Zone 1	Bus Zone 2	Bus Zone 3	Bus Zone 4	Ferry Transbay	Patronage
Adult	\$1.25	\$3.00	\$4.00	\$4.50	\$9.00	60%
Youth (6-17)	\$1.00	\$2.75	\$3.75	\$4.25	\$4.50	18%
Senior	\$0.60	\$1.50	\$2.00	\$2.00	\$4.50	10%
Disabled	\$0.60	\$1.50	\$2.00	\$2.00	\$4.50	10 /6
Transfer	FREE	FREE	FREE	FREE	FREE	12%

OPERATING REVENUE, FY 2000-01



*Other: Misc Revenue & Advertising, Vacaville Operating Contract, Ferry Terminal Leases

SYSTEM CHARACTERISTICS				
Active fleet	52 motor buses			
	10 paratransit			
	3 ferries			
Total employees	183			
Routes	25			
local	15			
transbay*	4			
intercity	4			

ferry feeder 2
*including ferry

Hours of Operation BUS Monday - Friday 4:30 am - 11:00 pm Saturday 5:30 am - 11:00 pm Sunday no service **FERRY** Monday - Friday 6:00 am - 9:45 pm Saturday 8:00 am - 9:45 pm 8:00 am - 9:45 pm Sunday **PARATRANSIT**

Monday - Friday 7:00 am - 7:00 pm
Saturday 7:00 am - 7:00 pm
Sunday no service

INTER-OPERATOR COORDINATION

Inter-Operator Connections

Napa Valley Transit BART
Fairfield-Suisun Transit AC Transit
Vallejo/Muni Transfer Benicia Transit

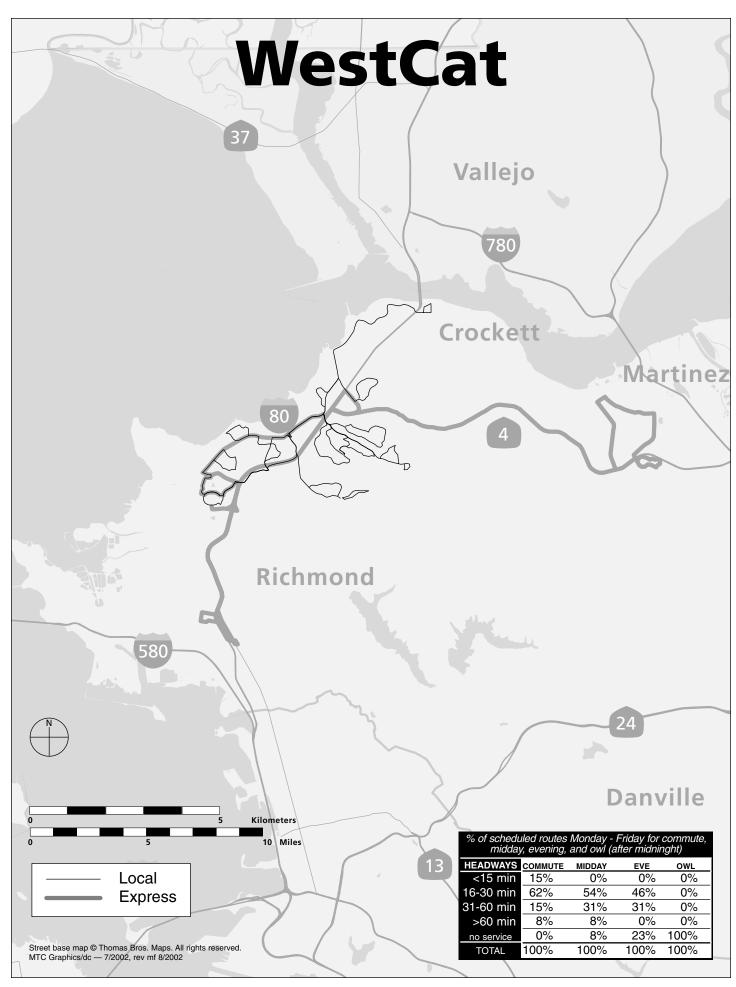
SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit Assistance Funds

VALLEJO TRANSIT

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost	\$4,925	\$4,922	\$5,749	\$6,701	\$7,376
Ferry		Fcost	\$2,369	4,462	4,653	5,231	5,404
Paratransit*		Pcost	1,013	1,051	1,117	1,183	1,198
Total Costs		cost	\$8,307	\$10,435	\$11,519	\$13,115	\$13,978
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$2,169	\$2,304	\$2,743	\$3,249	\$3,220
	Ferry	Frev	1,491	2,255	2,902	3,772	4,735
	Paratransit*	Prev	211	200	210	195	223
Total Farebox Revenue		rev	\$3,871	\$4,759	\$5,855	\$7,216	\$8,178
Non-Fare Revenue		rev	238	41	33	17	385
TDA			2,097	3,439	2,864	3,045	3,290
STA Fordard Transit Counts			456	141	386	230	581
Federal Transit Grants Other			527	618	262	519	556
Total Revenue			1,118	1,478	1,754	1,236	1,381
Operating Subsidy per Passeng	nor .	(cost-rev)/pass	\$8,307	\$10,475	\$11,154	\$12,264	\$14,371
		(cost-rev)/pass					\$1.49
FIXED-ROUTE BUS PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Bpass	2,787	2,791	2,970	3,065	2,823
Revenue Vehicle Miles (000)		Brvm	2,041	2,189	2,786	2,973	2,453
Revenue Vehicle Hours (000)		Brvh	107	112	124	127	118
Employee Equivalents (FTE)		Bemp	88	93	98	115	112
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$45.92	\$43.79	\$46.34	\$52.74	\$62.34
Cost Efficiency	(constant FY97 \$)		\$45.92	\$42.64	\$43.52	\$47.46	\$53.45
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$1.77	\$1.76	\$1.94	\$2.19	\$2.61
Cost Effectiveness	(constant FY97 \$)		\$1.77	\$1.72	\$1.82	\$1.97	\$2.24
Service Effectiveness		Bpass/ Brvh	25.98	24.84	23.94	24.12	23.86
Service Effectiveness		Bpass/ Brvm	1.37	1.28	1.07	1.03	1.15
Labor Efficiency (000)		Brvh/ Bemp	1.22	1.21	1.27	1.10	1.06
Farebox Recovery		Brev/ Bcost	44.0%	46.8%	47.7%	48.5%	43.6%
Falebox Recovery							
FERRY PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
FERRY PERFORMANCE Operating Data		_					
FERRY PERFORMANCE Operating Data Total Passengers (000)		Fpass	270	545	636	736	767
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000)		Frvm	270 109	545 207	636 212	736 224	767 212
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000)		Frvm Frvh	270 109 4	545 207 8	636 212 8	736 224 8	767 212 8
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000)		Frvm	270 109	545 207	636 212	736 224	767 212
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000)		Frvm Frvh	270 109 4	545 207 8	636 212 8	736 224 8	767 212 8
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE)	(current \$)	Frvm Frvh	270 109 4	545 207 8	636 212 8	736 224 8	767 212 8
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency	(constant FY97 \$)	Frvm Frvh Femp Fcost /Frvh	270 109 4 24	545 207 8 38	636 212 8 38	736 224 8 38	767 212 8 36
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness	(constant FY97 \$) (current \$)	Frvm Frvh Femp	270 109 4 24 \$624.08	545 207 8 38 \$531.45	636 212 8 38 \$553.27	736 224 8 38 \$645.32	767 212 8 36 \$704.55 \$604.07
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness	(constant FY97 \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass	270 109 4 24 \$624.08 \$624.08	545 207 8 38 \$531.45 \$517.48	636 212 8 38 \$553.27 \$519.50	736 224 8 38 \$645.32 \$580.68	767 212 8 36 \$704.55 \$604.07 \$7.04
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh	270 109 4 24 \$624.08 \$624.08 \$8.78	545 207 8 38 \$531.45 \$517.48 \$8.18	\$ 636 212 8 38 \$553.27 \$519.50 \$7.32	736 224 8 38 \$645.32 \$580.68 \$7.11	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Service Effectiveness	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm	270 109 4 24 \$624.08 \$624.08 \$8.78 \$1.06 2.47	\$45 207 8 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp	270 109 4 24 \$624.08 \$624.08 \$8.78 \$1.06 2.47 0.16	\$45 207 8 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm	270 109 4 24 \$624.08 \$624.08 \$8.78 \$1.06 2.47 0.16 62.9%	\$45 207 8 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5%	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4%	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1%	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6%
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE*	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp	270 109 4 24 \$624.08 \$624.08 \$8.78 \$1.06 2.47 0.16	\$45 207 8 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6%
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost	270 109 4 24 \$624.08 \$624.08 \$8.78 \$1.06 2.47 0.16 62.9% 1996-97	545 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000)	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass	270 109 4 24 \$624.08 \$624.08 \$8.78 \$1.06 2.47 0.16 62.9% 1996-97	\$45 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Miles (000)	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97	545 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Revenue Vehicle Hours (000)	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97	\$45 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE)	(constant FY97 \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97	545 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98	\$553.27 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARTANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts	(constant FY97 \$) (current \$) (constant FY97 \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97 83 432 23 28	\$45 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01 36 304 17
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARTANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency	(constant FY97 \$) (current \$) (constant FY97 \$) (constant FY97 \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh	270 109 4 24 \$624.08 \$624.08 \$8.78 71.06 2.47 0.16 62.9% 1996-97 83 432 23 28	545 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98 106 424 23 29	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01 36 304 17 17
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Efficiency Cost Efficiency Cost Efficiency	(constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (current \$) (constant FY97 \$)	Frvm Frvh Femp Fcost /Frvh Fcost /Frvh Fcost/ Fpass Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp Pcost /Prvh	270 109 4 24 \$624.08 \$624.08 \$8.78 \$1.06 2.47 0.16 62.9% 1996-97 83 432 23 28 \$44.01 \$44.01	545 207 8 38 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98 106 424 23 29 \$45.71 \$44.51	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30 \$45.40 \$42.63	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01 36 304 17 17
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Efficiency Cost Efficiency Cost Efficiency Cost Efficiency	(constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost/ Fpass Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97 83 432 23 28 \$44.01 \$44.01 \$12.20	545 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98 106 424 23 29 \$45.71 \$44.51 \$9.92	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30 \$45.40 \$42.63 \$10.30	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30 \$45.17 \$40.64 \$11.57	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01 36 304 17 17 \$69.75 \$59.80
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Hours (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency	(constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (current \$) (constant FY97 \$)	Frvm Frvh Femp Fcost /Frvh Fcost /Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp Pcost /Prvh Pcost /Prvh	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97 83 432 23 28 \$44.01 \$44.01 \$12.20 \$12.20	545 207 8 38 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98 106 424 23 29 \$45.71 \$44.51 \$9.92 \$9.66	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30 \$45.40 \$42.63 \$10.30 \$9.67	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30 \$45.17 \$40.64 \$11.57 \$10.41	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01 36 304 17 17 \$69.75 \$59.80 \$33.16
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Effectiveness Service Effectiveness	(constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost /Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp Pcost /Prvh Pcost /Prvh	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97 83 432 23 28 \$44.01 \$44.01 \$12.20 \$12.20 3.61	545 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98 106 424 23 29 \$45.71 \$44.51 \$9.92 \$9.66 4.61	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30 \$45.40 \$42.63 \$10.30 \$9.67 4.41	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30 \$45.17 \$40.64 \$11.57 \$10.41 3.90	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01 36 304 17 17 \$69.75 \$59.80 \$33.16 \$28.43 2.10
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Efficiency Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Service Effectiveness Service Effectiveness Service Effectiveness	(constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost /Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp Pcost /Prvh Pcost/ Ppass	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97 83 432 23 28 \$44.01 \$44.01 \$12.20 \$12.20 3.61 0.19	545 207 8 38 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98 106 424 23 29 \$45.71 \$44.51 \$9.92 \$9.66 4.61 0.25	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30 \$45.40 \$42.63 \$10.30 \$9.67 4.41 0.24	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30 \$45.17 \$40.64 \$11.57 \$10.41 3.90 0.21	767 212 8 36 \$704.55 \$604.07 \$7.04 \$6.04 100.05 3.62 0.21 87.6% 2000-01 36 304 17 17 \$69.75 \$59.80 \$33.16 \$28.43 2.10 0.12
FERRY PERFORMANCE Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Effectiveness Cost Effectiveness Service Effectiveness Labor Efficiency (000) Farebox Recovery PARATRANSIT PERFORMANCE* Operating Data Total Passengers (000) Revenue Vehicle Miles (000) Employee Equivalents (FTE) Performance Concepts Cost Efficiency Cost Effectiveness Service Effectiveness	(constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (constant FY97 \$) (current \$) (current \$)	Frvm Frvh Femp Fcost /Frvh Fcost /Frvh Fpass/ Frvm Frvh/ Femp Frev/ Fcost Ppass Prvm Prvh Pemp Pcost /Prvh Pcost /Prvh	270 109 4 24 \$624.08 \$624.08 \$8.78 \$8.78 71.06 2.47 0.16 62.9% 1996-97 83 432 23 28 \$44.01 \$44.01 \$12.20 \$12.20 3.61	545 207 8 38 38 \$531.45 \$517.48 \$8.18 \$7.97 64.94 2.63 0.22 50.5% 1997-98 106 424 23 29 \$45.71 \$44.51 \$9.92 \$9.66 4.61	636 212 8 38 38 \$553.27 \$519.50 \$7.32 \$6.87 75.57 3.00 0.22 62.4% 1998-99 108 459 25 30 \$45.40 \$42.63 \$10.30 \$9.67 4.41	736 224 8 38 38 \$645.32 \$580.68 \$7.11 \$6.40 90.79 3.29 0.21 72.1% 1999-00 102 485 26 30 \$45.17 \$40.64 \$11.57 \$10.41 3.90	767 212 8 36 \$704.55

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601 Walter Avenue Pinole, CA 94564 (510) 724-3331

INFORMATION CURRENT AS OF JULY 2002

GENERAL DESCRIPTION

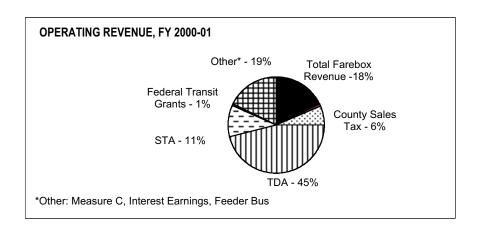
Starting Year	1978
Organization Type	Transit Authority
Governing Body	7-member Board of Directors
Board Selection	Appointed by City Councils and Board of Supervisors
Contract Service	MV Transportation

SERVICE AREA

Square Miles	38	
Population	59 700	

Services are provided in the cities of Hercules and Pinole, as well as in the unincorporated areas of Port Costa, Crockett, Rodeo, Montalvin, Bayview, and Tara Hills.

FARE STRUCTURE, FY 2000-01		
Category	Single Fare Intercity Service	Patronage
Adult	\$1.00	
Youth (under 6)	FREE	51%
Student	\$1.00	
Senior/Disabled	\$0.35*	6%
Transfer	FREE	25%
Inter-Operator Transfer	\$0.25**	17%
* Senior/Disabled transfer is \$0.50 at the WestCAT Martinez Link ** Inter-Operator transfer is \$0.50 from BART		



SYSTEM CHARACTERISTICS

Active fleet 31 mg	tor	buse
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12 paratransit

Total employees 77

Routes 13

Hours of Operation

4:45 am - 12:30 am Monday - Friday Saturday 6:15 am - 12:15 am 7:40 am - 8:15 pm Sunday

INTER-OPERATOR COORDINATION

Inter-Operator Connections:

BART

AC Transit

Vallejo Transit (BARTlink)

Joint Fare Instruments and Transfers:

BART Plus Pass

CCCTA Transfer

AC Transit Transfer

SOURCE:

FY 2002 Claim for Transportation Development Act and State Transit

WestCAT

SYSTEM-WIDE BUDGET			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Costs (000)							
Fixed Route Bus		Bcost	\$1,296	\$1,399	\$3,167	\$3,519	\$3,846
Paratransit		Pcost	738	768	807	996	1,094
Total Costs		cost	\$2,033	\$2,167	\$3,974	\$4,515	\$4,940
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$220	\$234	\$758	\$787	\$823
	Paratransit	Prev	71	66	62	58	56
Total Farebox Revenue		rev	\$290	\$300	\$820	\$845	\$879
Non-Fare Revenue		rev	22	27	51	47	42
Property Tax			0	0	0	0	0
County Sales Tax			248	216	211	312	321
TDA			1,482	1,602	1,668	2,043	2,270
STA			102	122	124	1,005	522
Federal Transit Grants			25	33	33	27	29
Other			0	106	1,299	596	878
Total Revenue			\$2,170	\$2,406	\$4,205	\$4,874	4,940
Operating Subsidy per Pass	senger	(cost-rev)/pass					\$2.83
FIXED-ROUTE BUS PERFORMA	NCF		1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data			1000 01	1001 00	1000 00	1000 00	2000 01
Total Passengers (000)		Bpass	420	439	1,197	1,290	1,366
Revenue Vehicle Miles (000	0)	Brvm	503	529	1,117	1,152	1,107
Revenue Vehicle Hours (00	<u>, </u>	Brvh	32	33	66	71	72
Employee Equivalents (FTE	<u>;</u>	Bemp	26	27	52	55	55
Performance Concepts	•	·					
Cost Efficiency	(current \$)	Bcost/ Brvh	\$40.05	\$41.80	\$48.06	\$49.76	\$53.76
Cost Efficiency	(constant FY97 \$)		\$40.05	\$40.70	\$45.13	\$44.78	\$46.09
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.09	\$3.19	\$2.65	\$2.73	\$2.82
Cost Effectiveness	(constant FY97 \$)	,,,,,	\$3.09	\$3.10	\$2.48	\$2.45	\$2.41
Service Effectiveness	, , , , , , , , , , , , , , , , , , , ,	Bpass/ Brvh	12.98	13.11	18.16	18.24	19.09
Service Effectiveness		Bpass/ Brvm	0.83	0.83	1.07	1.12	1.23
Labor Efficiency (000)		Brvh/ Bemp	1.24	1.24	1.27	1.29	1.30
Farebox Recovery		Brev/ Bcost	16.9%	16.7%	23.9%	22.3%	21.4%
PARATRANSIT PERFORMANCE			1996-97	1997-98	1998-99	1999-00	2000-01
Operating Data							
Total Passengers (000)		Ppass	92	88	88	77	79
Revenue Vehicle Miles (000))	Prvm	266	285	300	290	281
Revenue Vehicle Hours (00	0)	Prvh	19	18	20	19	19
Employee Equivalents (FTE	i)	Pemp	15	15	22	22	22
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$39.87	\$41.64	\$40.95	\$52.51	\$57.69
Cost Efficiency	(constant FY97 \$)		\$39.87	\$40.54	\$38.45	\$47.25	\$49.46
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$7.99	\$8.75	\$9.18	\$12.99	\$13.81
Cost Effectiveness	(constant FY97 \$)		\$7.99	\$8.52	\$8.62	\$11.69	\$11.84
Service Effectiveness		Ppass/ Prvh	4.99	4.76	4.46	4.04	4.18
Service Effectiveness		Ppass/ Prvm	0.35	0.31	0.29	0.26	0.28
Labor Efficiency (000)		Prvh/ Pemp	1.23	1.23	0.90	0.86	0.86
Eabor Efficiency (000)							

Definitions	
Fiscal Year (FY)	Reporting period for audited data (e.g., FY 2000-01 runs from July 1, 2000 to June 30, 2001).
Operating Costs (by Mode)	Total expenses from operations, vehicle maintenance, non-vehicle maintenance, general administration, adjustments, direct costs for providing charter services, and all vehicle lease costs; excludes depreciation and amortization expenses.
Operating Revenue	
Farebox (by mode)	Revenue from passenger fares (single fare and passes), including revenue earned directly, special transit fares (which may include funds paid as route guarantees by organizations rather than riders), and revenue derived from revenue sharing agreements with other services and/or operators.
Non-Fare Revenue	Operating revenue derived from: schools for the provision of service exclusively to carry students directly to and from school, carrying all types of freight on passenger runs, operations closely associated with transportation operations, including station and vehicle concessions (vendors), advertising, and automotive vehicle ferriage, and advertising services.
Property Tax	Operating revenue from property tax directly levied by the transit agency.
County Sales Tax	Operating revenue from sales taxes directly levied by the transit agency or from sales tax contributed by other agencies.
TDA (Transportation Development Act	Operating revenue generated by a one-quarter of one percent sales tax on all retail sales in each county; used for transit, special transit for disabled persons, and pedestrian and bicycle purposes.
STA (State Transportation Assistance)	Operating revenue generated by state funding program for mass transit operations and capital projects.
Federal Transit Grants	Operating revenue from FTA Section 5307 Grants and Section 5303 Planning Grants.
Other	Operating revenue from charter service, city or county general funds, subsidy from other sectors of operation, the 3% Northern or Southern Bridge Group Reserves, feeder bus funds, AB 1107 funds, other federal, state, and local non-operator sources, and other operator sources.
Total Passengers	Total of all adult, youth and student, senior and disabled, inter-operator paid transfer, and non-revenue boardings.
Revenue Vehicle Hours	(Also referred to as "Vehicle Service Hours") The total number of hours that each transit vehicle is in revenue service, including layover time. The measure excludes hours consumed while traveling to and from storage facilties, and during other deadhead travel.
Revenue Vehicle Miles	(Also referred to as "Vehicle Service Miles") The total number of miles that each transit vehicle is in revenue service. The measure excludes miles traveled to and from storage facilties, and other deadhead travel.
Employee Equivalents	One full-time employee (FTE) equivalent equals 2,000 hours per year.

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For more information about the Metropolitan Transportation Commission, visit the MTC website at $\underline{www.mtc.ca.gov}.$

Additional copies of this summary can be obtained by contacting the MTC/ABAG Library at 510.464.7836 or library@mtc.ca.gov.

For regional transit operator information, including updated fare schedules, route maps, and timetables, please visit www.transitinfo.org.

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